#### **Spore Interface Study Outtakes**

#### boltpeters.com



bolt | peters is a creative research firm.

Bolt | Peters 60 Rausch Street #102 San Francisco, CA 94103

http://www.boltpeters.com/about/index.htm

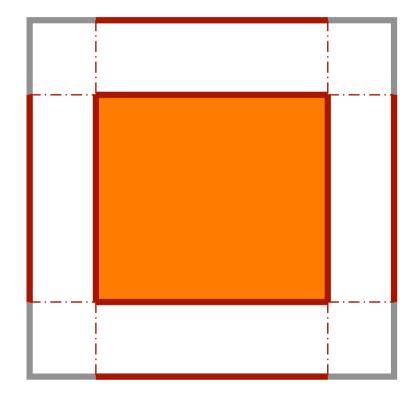
## Let's Start With A Question

### To help us think about representation

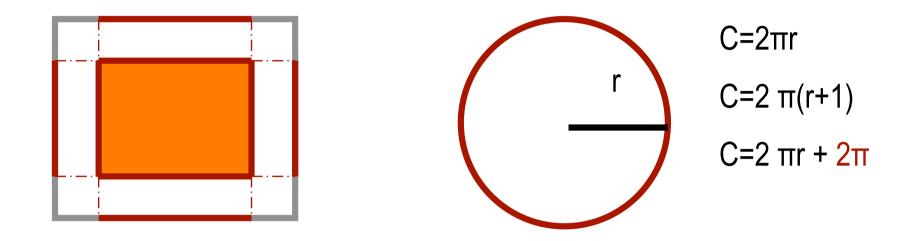




## **String Around The World**



## **String Around The World**



Why is the answer surprising to many people?

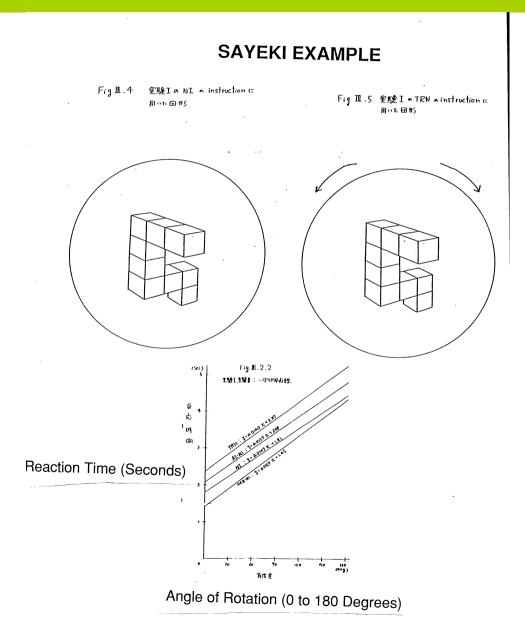
What makes a representation effective?

Representations are fundamental

Representations can be amazingly subtle

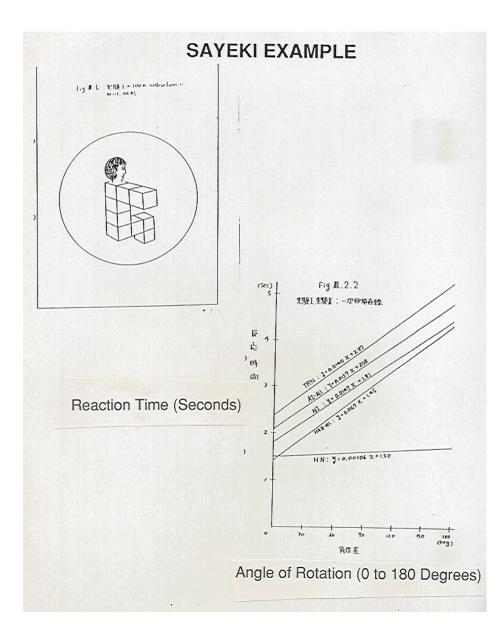
### **Representation and Mental Rotation**

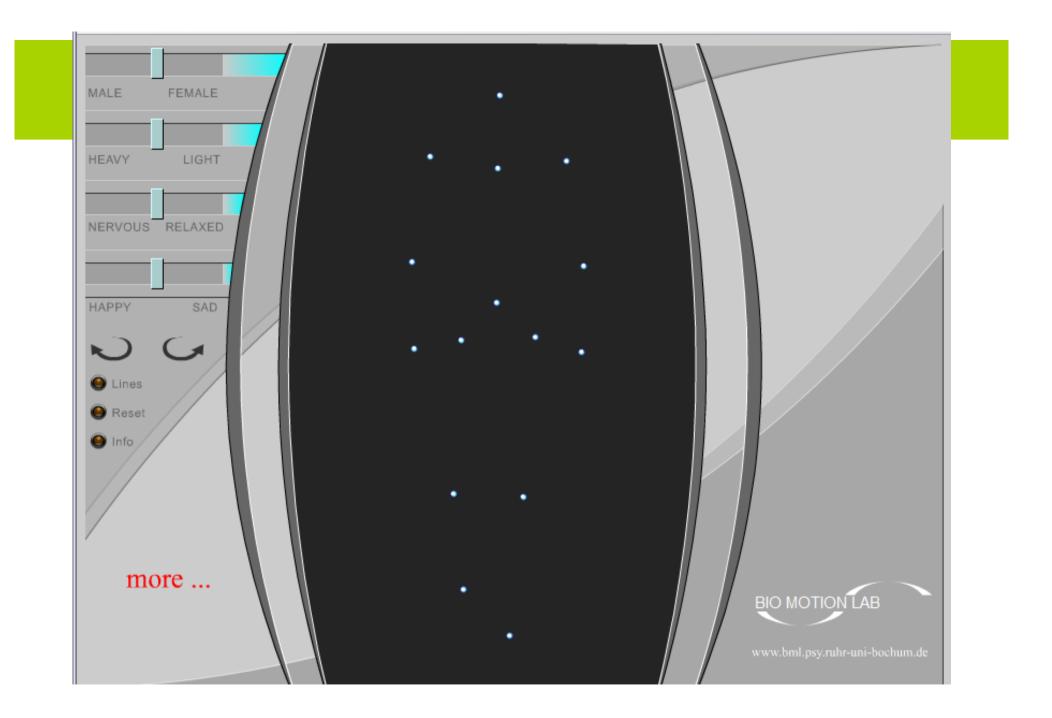
Shepard & Metzler Mental Rotation Task



### **Representation and Mental Rotation**

Sayeki





### Distributed Cognition and Digital Cognitive Ethnography

#### Jim Hollan

Distributed Cognition and Human Computer Interaction Lab Department of Cognitive Science, University of California, San Diego

Ensuring design of computationally-based systems respects human needs and effectively augments our abilities is an intellectual challenge of the highest order.

### Technology Change Impacts Data, Analysis, and Theory: Capturing Activity Data



## **Long Interested in Activity Histories**

#### **Activity Histories**



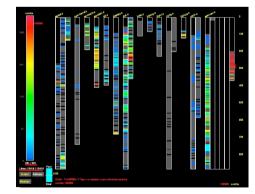
#### Read-Wear and Edit-Wear/ Read-Wear

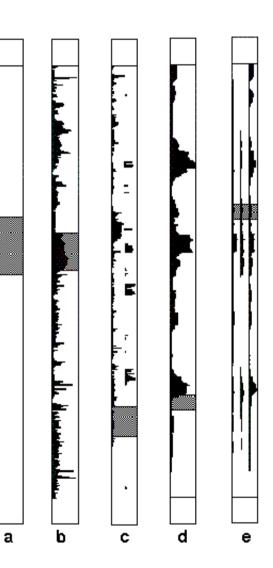
Modify editors to maintain history Visualization of history Augmented scrollbars Buffer histories Software copy histories Menu-Wear, Vita-Wear, ...

#### **History Enriched Digital Objects**









### **Collaborative Filtering: An Example of Exploiting Activity Histories**



cognitive science

Search Advanced Search Preferences

Web Show options...

#### Cognitive science - Wikipedia, the free encyclopedia

**Cognitive science** may be concisely defined as the study of the nature of intelligence. It draws on multiple empirical disciplines, including psychology, ... en.wikipedia.org/wiki/Cognitive science - Cached - Similar -

#### Cognitive Science Society : Home

The premier professional organization in the field. Information on membership, conferences, and the journal **Cognitive Science** (including abstracts of recent ... www.cognitivesciencesociety.org/ - <u>Cached</u> - <u>Similar</u> -  $\bigcirc$   $\textcircled{\baselinetwise}$ 

#### Cognitive Science (Stanford Encyclopedia of Philosophy)

**Cognitive science** is the interdisciplinary study of mind and intelligence, embracing philosophy, psychology, artificial intelligence, neuroscience, ... plato.stanford.edu/entries/cognitive-science/ - Similar - P A S by P Thagard - 2007 - Cited by 28 - Related articles - All 4 versions

#### UCSD: Cognitive Science - Home

#### Cognitive Science Celebrities

A popular hypertext index of writers who have influenced **cognitive science** and the philosophy of mind. carbon.cudenver.edu/~mryder/itc\_data/cogsci.html - <u>Cached</u> - <u>Similar</u> - (>) T

#### Indiana University Cognitive Science

On Monday, May 11, Chancellor's Professor Linda Smith, Chair of Psychological and Brain Sciences Department and Member of the **Cognitive Science** Program, ...

Results 1 - 10 of about 7,790,000 for cognitive science [definition]. (0.19 seconds)

### **Collaborative Filtering: An Example of Exploiting Activity Histories**



computer science

Search Advanced Search Preferences

Web Show options...

#### Computer science - Wikipedia, the free encyclopedia

**Computer science** (or computing **science**) is the study of the theoretical foundations of information and computation, and of practical techniques for their ... en.wikipedia.org/wiki/**Computer\_science** - <u>Cached</u> - <u>Similar</u> -  $\bigcirc$   $\boxed{m}$ 

#### Computer Science Division | EECS at UC Berkeley - 4 visits - Apr 1

15 Sep 2008 ... **CS** Class Schedule · **CS** Draft Class Schedule · Self-Paced Center · Upper Division Course FAQ · Enrollment Policy ... www.cs.berkeley.edu/ - <u>Cached</u> - <u>Similar</u> -

#### **Computer Science**

A gateway to **computer science** resources on the Web, arranged by broad subject categories. library.albany.edu/subject/csci.htm - <u>Cached</u> - <u>Similar</u> - (P) T

#### SCHOOL OF COMPUTER SCIENCE, Carnegie Mellon

Education in **computer** music, data mining, machine learning, vision, and speech with a list of research topics.

www.cs.cmu.edu/ - Cached - Similar - 💬 🚠 🗙

#### Stanford Computer Science

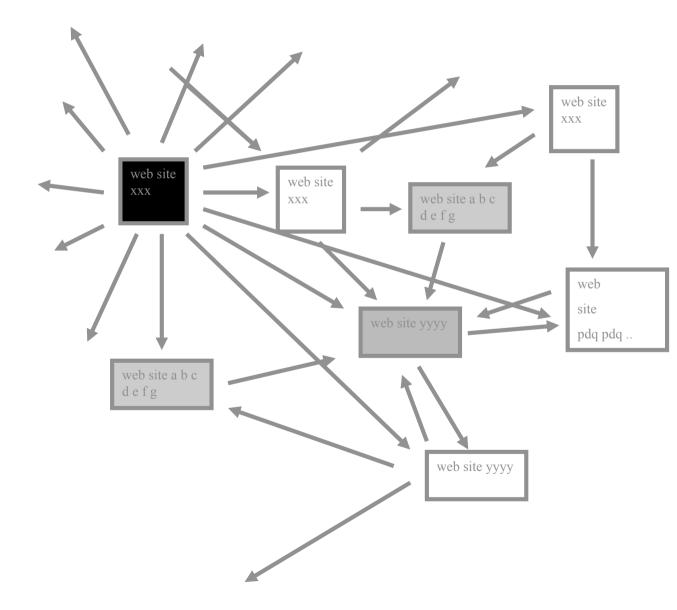
Founded in 1965, the Department of **Computer Science** is a center for research and education at the undergraduate and graduate levels. ... www.cs.stanford.edu/ - <u>Cached</u> - <u>Similar</u> -  $\bigcirc$   $\overleftarrow{R}$   $\overleftarrow{R}$ 

#### Department of Computer Science, Cornell University

The program is broad and rigorous with courses in algorithms, data structures, logic, programming languages, scientific computing, systems, and theory, ... www.cs.cornell.edu/ - <u>Cached</u> - <u>Similar</u> - (>) A

Computer Science in the Yahoo! Directory Yahoo! reviewed these sites and found them related to Computer Science. Results 1 - 10 of about 158,000,000 for computer science [definition]. (0.31 seconds)

## **Collaborative Filtering: PageRank**



Inlinks are "good" (recommend ations)

Inlinks from a "good" site are better than inlinks from a "bad" site

but inlinks from sites with many outlinks are not as "good"...

"Good" and "bad" are relative.

## PageRank

Developed by Larry Page and Sergey Brin

#### PageRank Explained (from Google)





PageRank relies on the uniquely democratic nature of the web by using its vast link structure as an indicator of an individual page's value. In essence, Google interprets a link from page A to page B as a vote, by page A, for page B. But, Google looks at more than the sheer volume of votes, or links a page receives; it also analyzes the page that casts the vote. Votes cast by pages that are themselves "important" weigh more heavily and help to make other pages "important."

Important, high-quality sites receive a higher PageRank, which Google remembers each time it conducts a search.

Of course, important pages mean nothing to you if they don't match your query. So, Google combines PageRank with sophisticated textmatching techniques to find pages that are both important and relevant to your search. Google goes far beyond the number of times a term appears on a page and examines all aspects of the page's content (and the content of the pages linking to it) to determine if it's a good match for your query.

### **Bellcore MovieRecommender**

My research group at Bellcore was one of earliest developers of collaborative filtering (actually based on experiences at UCSD in 1979)

Recommending And Evaluating Choices In A Virtual Community Of Use. CHI 1995

By **virtual community** we mean "a group of people who share characteristics and interact in essence or effect only". In other words, people in a Virtual Community influence each other *as though* they interacted but they *do not interact*.

Thus we ask: "Is it possible to arrange for people to share some of the personalized informational benefits of community involvement without the associated communications costs?"

### **Bellcore MovieRecommender**

Participants sent email to videos@bellcore.com

System replied with a list of 500 movies to rate on a 1-10 scale (250 random, 250 popular) Only subset needed to be rated

New participant *P* sends in rated movies via email

System compares ratings for *P* to ratings of other users

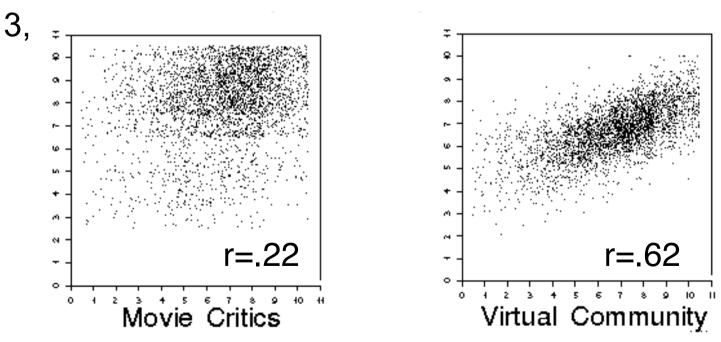
Most *similar users* are used to predict scores for unrated movies (more later)

System returns recommendations in an email message.

## **Bellcore MovieRecommender**

#### Evaluation:

- Withhold 10% of the ratings of each user to use as a test set
- Measure correlation between *predicted* ratings and *actual* ratings for test-set movie/user pairs



#### Video Activity Data: Laboratory of Design for Cognition Saadi Lahlou, EDF, Paris





## **An Unprecedented Opportunity and A Critical Moment**

In the history of science, changes in technologies for capturing data, for creating and manipulating representations, and for communicating and collaborating have often led to significant advances

- Automatic DNA sequencing in human genome project Web (communication, search, scientific publication, ...)

Continuing advances in digital technology provide not only ever increasing processing power, decreasing storage cost, and faster and more ubiquitous networks but an unprecedented opportunity for the capture, storage, analysis, and sharing of activity data

For example, many disciplines are taking advantage of inexpensive digital video to assemble extensive data collections of human activity captured in real-world settings

The ability to record and share rich activity data has created a critical moment in the practice and scope of behavioral research

## An Unprecedented Opportunity and A Critical Moment

Such ubiquitous capture is important because in order to understand the dynamics of human activity we must understand its full context, and that can only be accomplished by recording and analyzing real-world behavioral data.

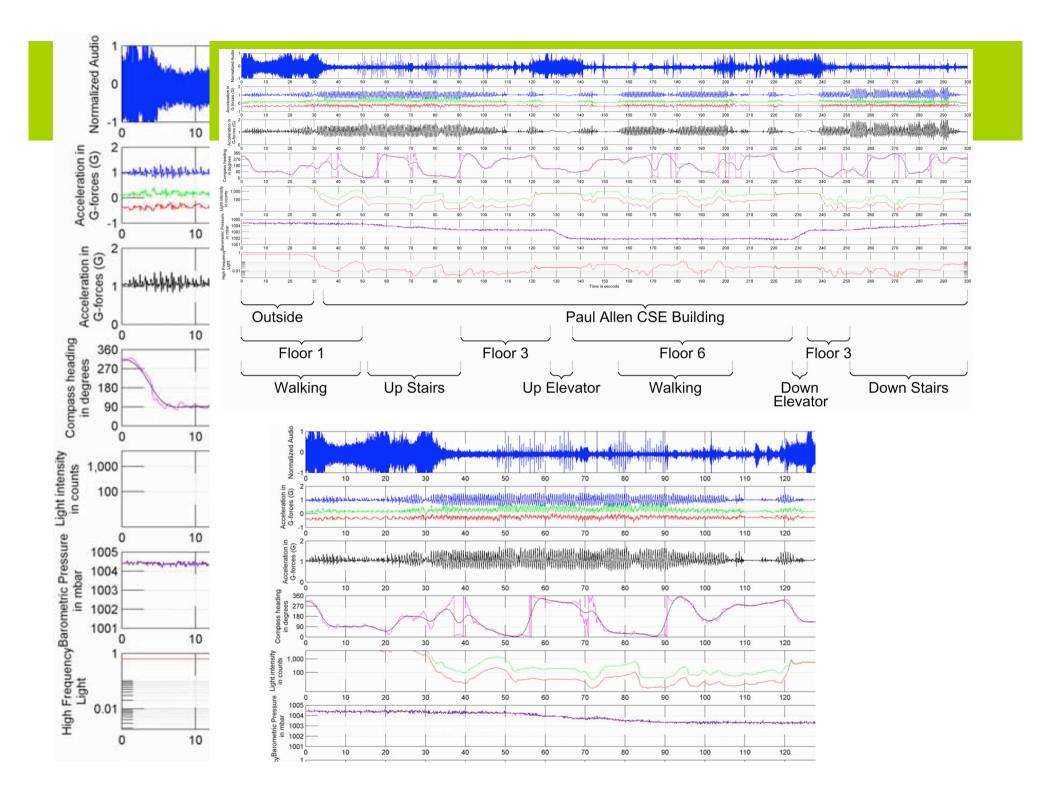
## Intel and UW

The MSP is a small-form factor mobile computing device that features a 400 MHz Xscale processor, 32 MB of memory and a diverse collection of sensors. It runs Linux and is extensible.

Sensing. Seven sensors are included in the base platform: 3D Accelerometer, Microphone, Barometer, Humidity, Visible light, Infrared light, and Temperature. To support experiments in location and inertial sensing, an optional daughter card provides: 3D magnetometers, 3D gyros, 3D compass, and USB host. This option increases the size of the MSP and its power usage. To support extensions of the MSP with new sensors, there are also extra serial connection and extra GPIO pins.







### UCSD Intelligent Driver Support System Project



CVRR Lab: Sensors and Recognition Algorithms

#### Dcog-HCI Lab: Ethnographic Study

Understanding sense making and the cognitive ecology of driving Conceptual models of new automation such as Active Cruise Control

Design of future interfaces and negotiated access

Multiscale annotation and timeline navigation of data

Driver intent and attention HCI LAB: NISSAN IDSS

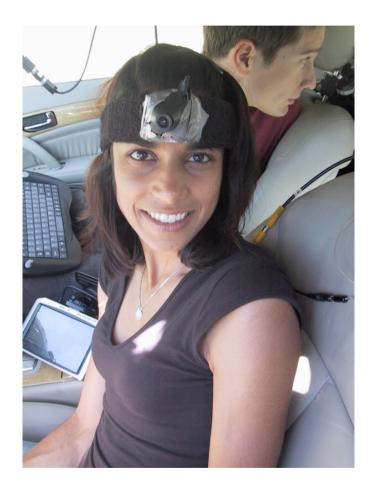


**INFINITI Q45** 

### Nissan IDSS: Ethnographic Data Collection UCSD Dcog-HCI LAB

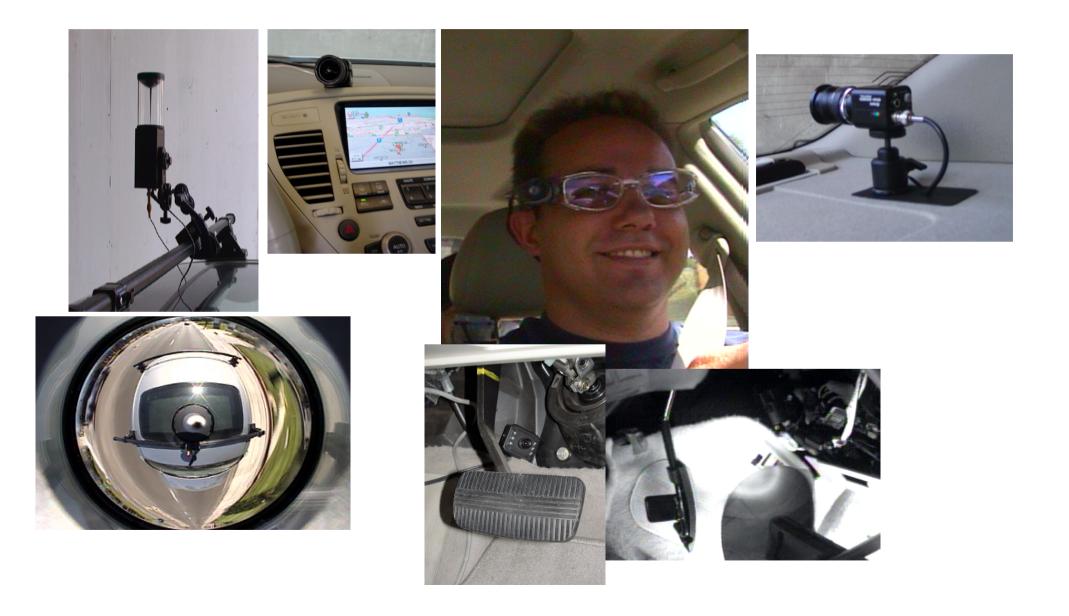


## **Cameras Everywhere**





#### Cameras: Omni, Front, Rear, Face, Foot, ...

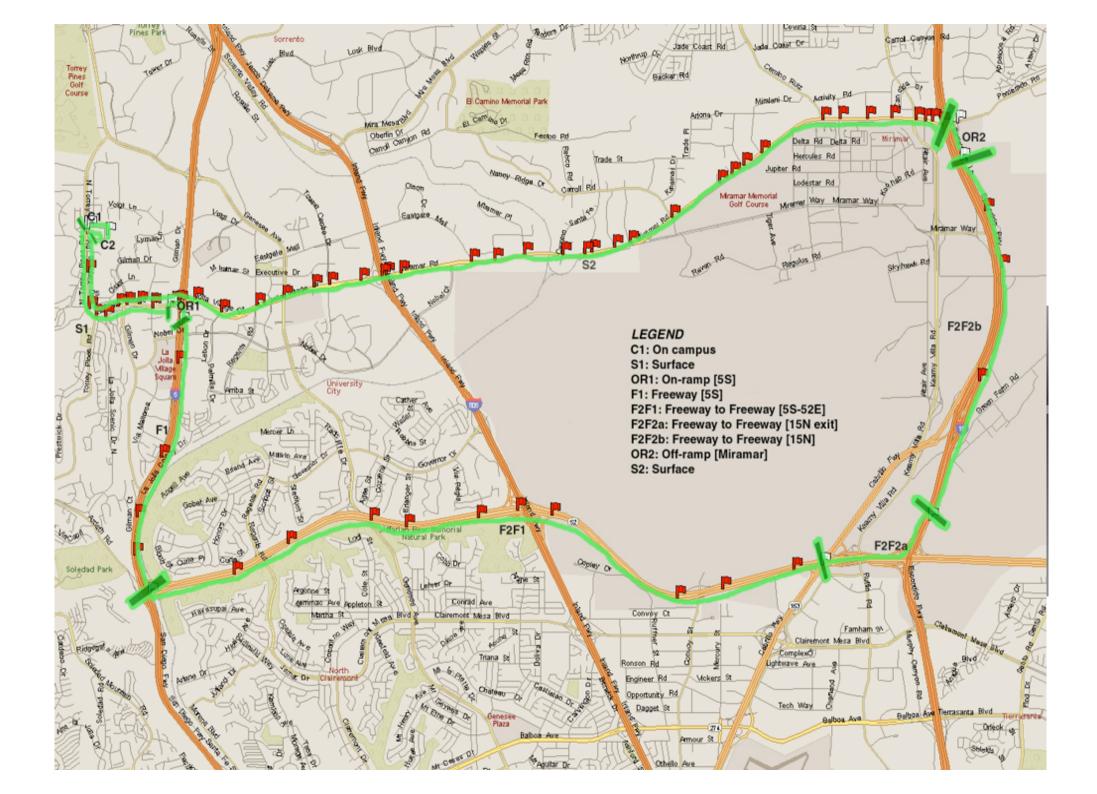


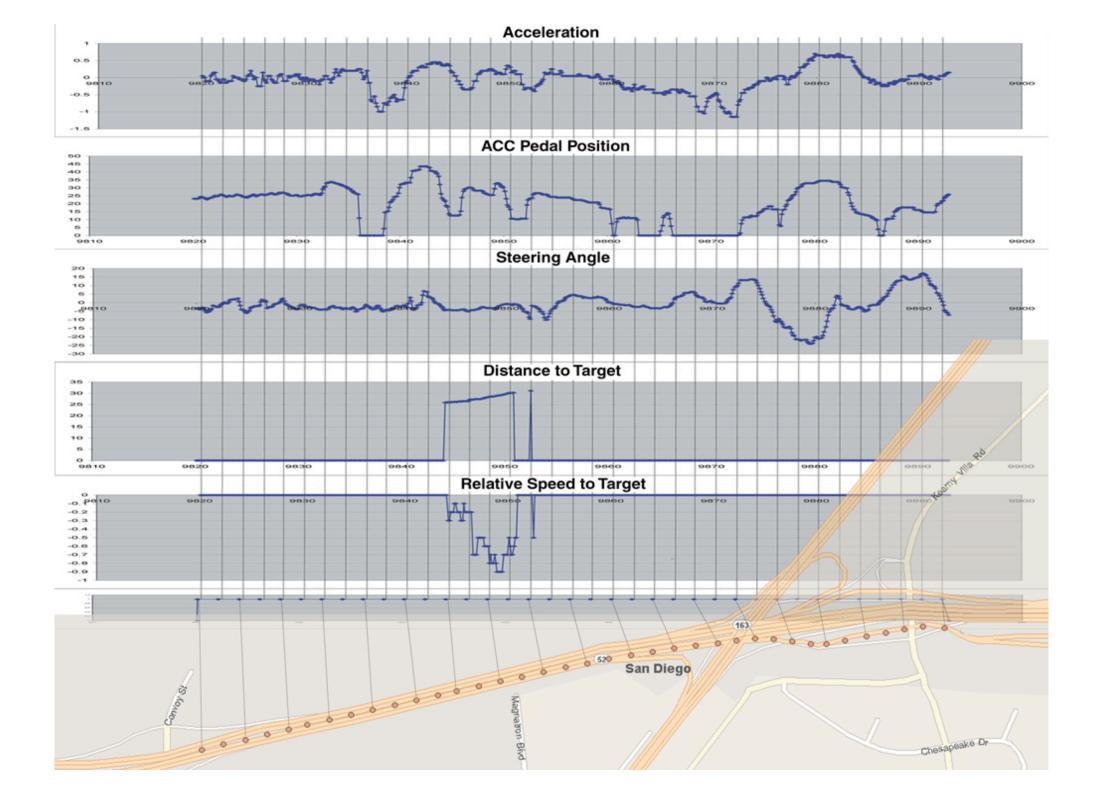
### **Trunk Full of Computer & Disks**



# Time and Location Synched Notes During Drive







#### Multiple Video Streams



\_

Joe\_Clip\_Med.mov

<u>File Edit Movie Favorites Window Help</u>



# Understanding the Dynamics of Human Activity

Such ubiquitous capture is important because in order to understand the dynamics of human activity we must understand its full context, and that can only be accomplished by recording and analyzing realworld behavioral data.

Examining the details of behavior [43] reveals that it is highly fragmented. For example, during the course of a typical day information workers spend an average of only 12 minutes on any given task and most uninterrupted "events" average about 3 minutes in duration. The nature of modern work requires people to manage a complex mix of multiple tasks and activities, each frequently requiring different resources and often being interrupted for extended periods by meetings, travel, or the press of other responsibilities. The difficulty and extensive time required to reestablish the mental context associated with interrupted activities is common to all forms of creative work. It is an issue that knows no disciplinary boundary and is as pervasive in the arts and humanities as in science and engineering.

## Challenge

- Challenge is how to fully capitalizing on the unprecedented opportunity for the capture, storage, analysis, and sharing of activity data
- Challenges both theory and methodology
  - Understanding how to coordinate analyses focused at different scales so as to profit fully from the theoretical perspectives of multiple discipline
  - The huge time investment required for analysis using current methods
- Our long-term goal is to better understand the dynamics of human activity as a scientific foundation for design
- Our approach
  - Theory: Distributed Cognition
  - Method: Digital Cognitive Ethnography

## **Distributed Cognition**

"We more than any other creature on the planet, deploy non-biological wideware' (instruments, media, notations) to complement our basic biological modes of processing, creating extended cognitive systems whose computational and problem-solving profiles are quite different from those of the naked brain." – Andy Clark

"To take the body and world seriously is to invite an emergentist perspective on many key phenomena – to see adaptive success as inhering as much in the complex interactions among body, world, and brain as in the inner processes bounded by the skin and skull."

– Andy Clark

Cognition is distributed, situated, and embodied

Focus on functional systems and propagation of representations

Technology should be conceived broadly to include language, gesture, and other representations

View technology not as simple amplifier of cognition but as something that can transform cognitive functional systems in ways that permit people to be smart by using the relatively simple processes of pattern matching, manipulating objects in the world, and imaging the dynamics of simple physical worlds

Fundamental importance of looking at *cognitive ecology* 

## **Cognitive Ecology**

Brains in bodies engaged in meaningful activities in culturally constructed settings















## **Distributed Cognition**

The theory of distributed cognition, like any cognitive theory, seeks to understand the organization of cognitive systems.

Unlike traditional theories, however, it extends the reach of what is considered cognitive beyond the individual to encompass interactions between people and with resources and materials in the environment.

It is important from the outset to understand that distributed cognition refers to a perspective on all of cognition, rather than a particular kind of cognition.

It can be distinguished from other approaches by its commitment to three related theoretical principles.

## **Unit of Analysis**

The first of these principles concerns the boundaries of the unit of analysis for cognition.

In every area of science, the choices made concerning the boundaries of the unit of analysis have important implications.

In traditional views of cognition the boundaries are those of individuals. Sometimes the traditionally assumed boundaries are exactly right. For other phenomena, however, these boundaries either span too much or too little.

Distributed cognition looks for cognitive processes, wherever they may occur, on the basis of the functional relationships of elements that participate together in the process.

A process is not cognitive simply because it happens in a brain, nor is a process non-cognitive simply because it happens in the interactions among many brains.

## **Range of Mechanisms**

The second principle that distinguishes distributed cognition is the range of mechanisms that may be assumed to participate in cognitive processes.

Whereas traditional views look for cognitive events in the manipulation of symbols inside individual actors, distributed cognition looks for a broader class of cognitive events and does not expect all such events to be encompassed by the skin or skull of an individual.

For example, an examination of memory processes in a airline cockpit shows that memory involves a rich interaction between internal processes, manipulation of objects, and the traffic in representations among the pilots.

## **Functional Relationships**

A cognitive process is delimited by the functional relationships among the elements that participate in it, rather than by the spatial co-location of the elements.

When one applies these principles to the observation of human activity "in the wild", at least three interesting kinds of distribution of cognitive process become apparent:

- Cognitive processes may be distributed across the members of a social group.
- Cognitive processes may involve coordination between internal and external (material or environmental) structure.
- Processes may be distributed through time in such a way that the products of earlier events can transform the nature of later events.

# Distributed Cognition: Embodiment and Culture

Cognition is embodied. It is not an incidental matter that we have bodies locking us causally into relations with our immediate environment.

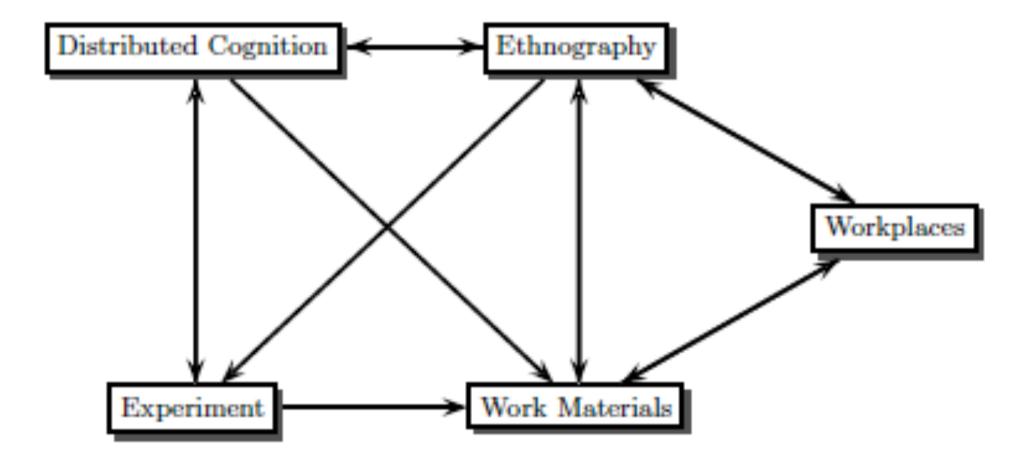
The study of cognition is not separable from the study of culture because agents live in complex cultural environments.

## A Cognitive Ethnographic Approach

The theoretical emphasis on distributed cognitive processes is reflected in the methodological focus on events.

- Since the cognitive properties of systems that are larger than an individual play out in the activity of the people in them, a cognitive ethnography must be an event-centered ethnography.
- We are interested not only in what people know, but in how they go about using what they know to do what they do.

## **Integrated Research Activities**



## **Challenge: Reducing Analysis Costs**

Today the high labor cost of analyzing rich activity data leads to haphazard and incomplete analyses or, all too commonly, to no analysis at all of much of the data. Even dataset navigation is cumbersome.

Data records are chosen for analysis because of recording quality, interesting phenomena, and interaction density—producing a haphazard sampling of the recorded set.

Good researchers have a nose for good data, but with a tendency to focus on small segments of the record that contain "interesting" behavior, analyze them intensively, and then move on to the next project.

## **Challenge: Reducing Analysis Costs**

When analysis is so costly, few analyses can be done—so datasets are severely underutilized—and researchers come to have a large investment in the chosen data segments.

Since each analysis may appear as an isolated case study, it can be difficult to know how common the observed phenomena may be. Larger patterns and contradictory cases can easily go unnoticed.

Well-known human confirmation biases can affect the quality of the science when each analysis requires so much effort.

Thus, one focus of our proposed research will be on tools to speed and improve analysis

# Beginning of Infrastructure and Framework for Analyzing Activity

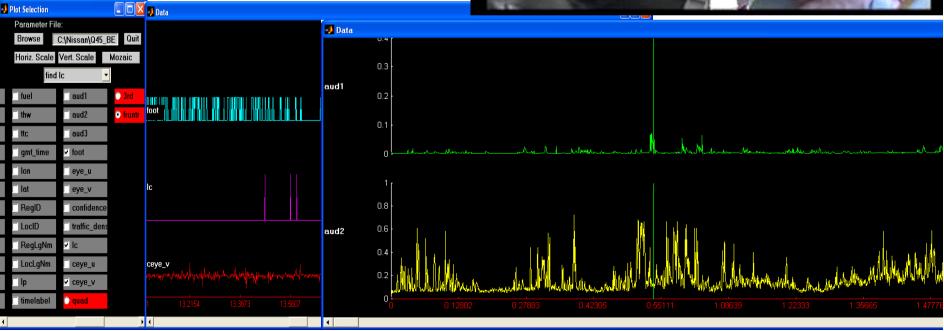


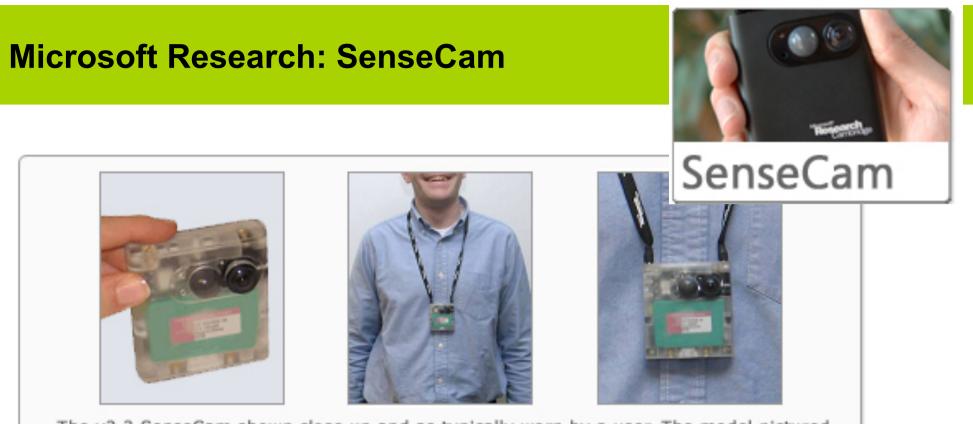
## Analysis Tool

Carrie Joyce, Erwin Boer, Jim Hollan

Video processing: locate lane changes, show foot activity (e.g. shifting between pedals, hovering over pedals) and head activity, classifying head movements according to where drivers are looking (e.g. rearview or side mirror), locate and classify hand movements, etc. Also who is talking,







The v2.3 SenseCam shown close up and as typically worn by a user. The model pictured here has a clear plastic case that reveals some of the internal components.



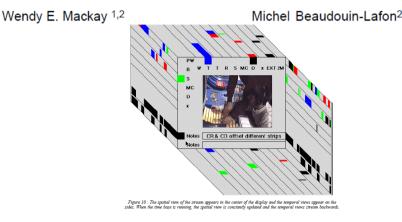




Example images captured by SenseCam.



#### **DIVA: Exploratory Data Analysis** with Multimedia Streams



#### Continuum: designing timelines for hierarchies, relationships and scale

Paul André, Max L. Wilson, Alistair Russell, Daniel A. Smith, Alisdair Owens and m.c. schraefel School of Electronics and Computer Science

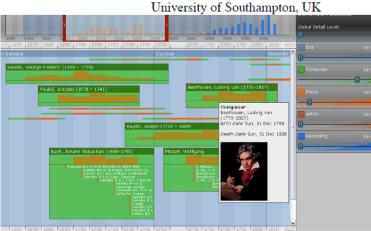


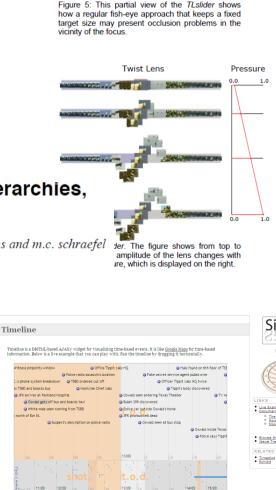
Figure 1: Continuum, a timeline visualisation tool for representing faceted temporal data

#### Fluid Interaction Techniques for the Control and Annotation of Digital Video

Gonzalo Ramos, Ravin Balakrishnan

Department of Computer Science

University of Toronto



Simile

#### Connecting Time-Oriented Data and Information to a **Coherent Interactive Visualization**

Ragnar Bade and Stefan Schlechtweg Silvia Miksch Otto-von-Guericke University of Magdeburg Vienna University of Technology Department of Simulation and Graphics Institute of Software Technology and Interactive Systems Universitätsplatz 2, D-39106 Magdeburg Favoritenstrasse 9 - 11 / 188, A-1040 Vienna {rbade|stefans}@isg.cs.uni-magdeburg.de silvia@ifs tuwien ac at <140 + >160 <140 172 -mmHg 115 172 -mmHq 115 -140 -115 Figure 16. Steps of resizing/zooming the representation

of a data stream from a broad overview to the fine structure.



### Anne Marie Piper: Multimodal Interaction on DiamondTouch Table

Multimodal interaction



Patient watches doctor make a circle gesture to indicate the referent of "here"



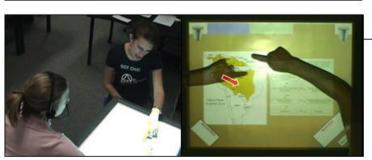
Doctor adds "here" speech bubble to the display and moves it to the region on the map affected by Yellow Fever endemic

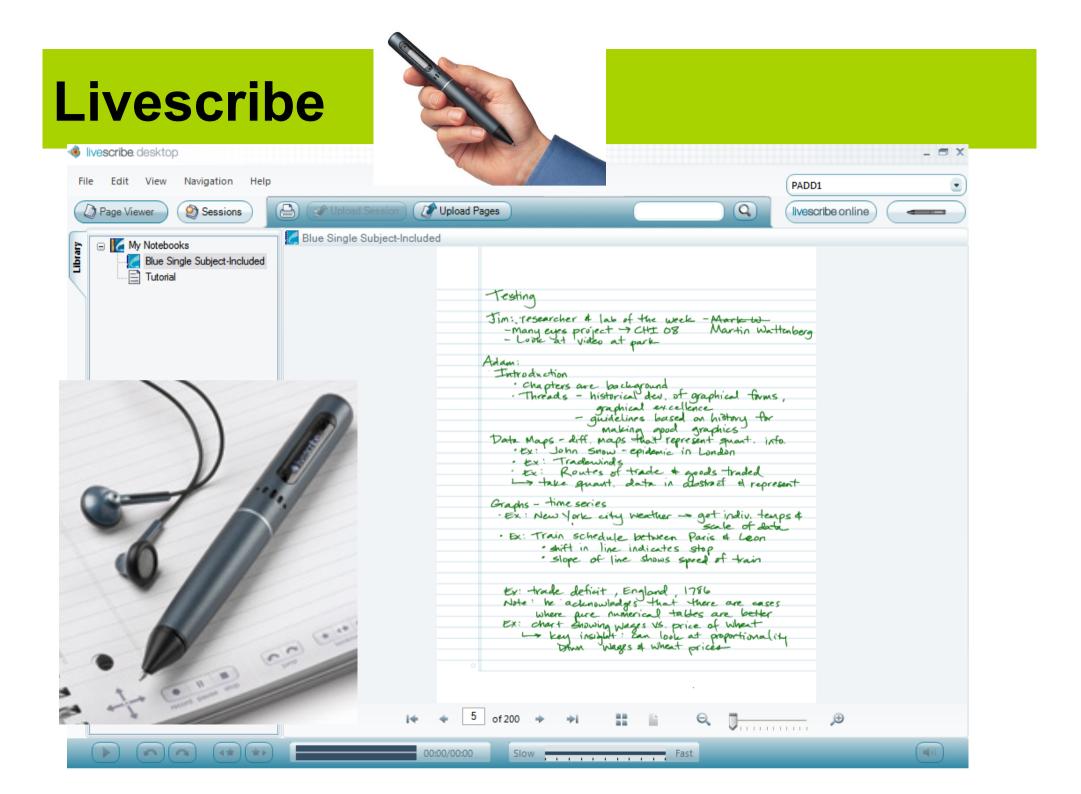
Patient points between "here" speech bubble and her planned travel location in Brazil

#### MERL DiamondTouch<sup>™</sup> Table



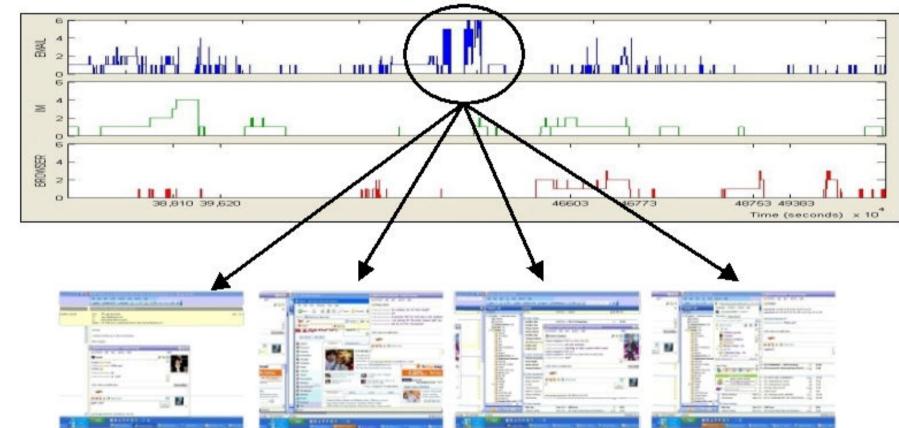
DiamondTouch: The World's First Multi-User Touch Technology





### **Gaston Cangiano** :

Mining Activity Histories on the Desktop

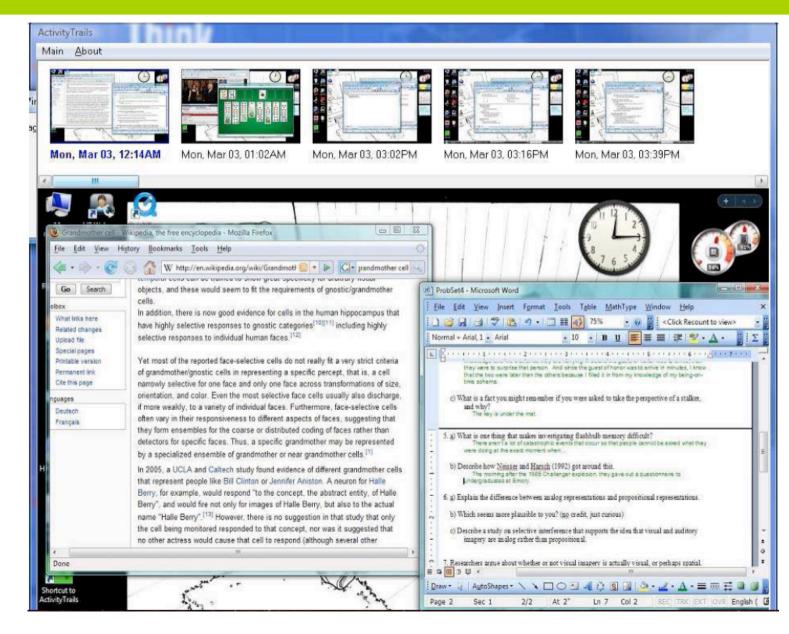


28 H: hum:: <and that i do: through:> responses via <u>i-m</u>, responses via <u>email</u>. .h (.5) ahm::: (.2) doing legal <u>res</u>earch at ti:mes?-I don't think in this <session> i needed to do legal <u>re</u>search: .hh= 29 G: =>you did<-you did some of that stuff towards the end (.1) 30 H: °I did?°

Digital

Qualitative

## **Gaston Cangiano: Activity Trails**



## A Scenario

You have just returned from a week long professional conference and are in the process of resuming your research, teaching, personal and family responsibilities. You have paper and grant deadlines rapidly approaching, a huge backlog of email messages demanding attention, you need to prepare lectures for upcoming classes and grade the exams given while you were away, you should talk with other members of the faculty search committee you chair about meetings you had with prospective candidates at the conference, your graduate students are anxious to meet with you about their research activities while you were away, numerous personal and family issues require your attention, ...

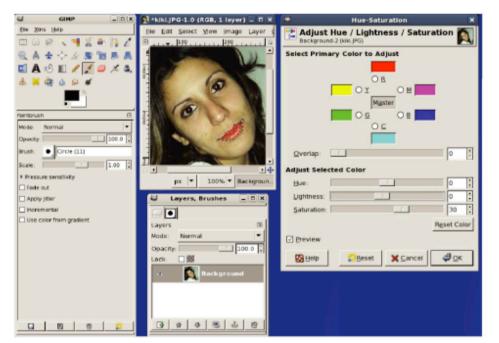
## A Conjecture

While it may be the case that interruptions, multitasking, and cognitive overload are brute facts of modern life [33], we see exciting opportunities to aid reestablishing the context associated with complex activities that have been interrupted.

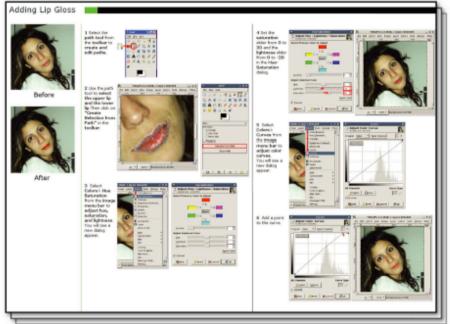
The gist of the idea leading to this proposal is to employ image and video-based summaries of activities to assist reestablishing mental context. Specifically we propose to: (1) develop non-intrusive mechanisms for automatic capture and visual summarization of activity, and (2) explore their effectiveness to help reestablish context and encourage reflection in a variety of domain settings, including programming, image manipulation, writing, collaborations in a law office, health care communication for the elderly, and classes on programming and design.

## **Another Scenario**

Gail leads a computer-vision research group at a major research university. Her group has recently developed a novel stochastic modeling technique and she has been working on an implementation of it. She would like to demo it tomorrow as part of an NSF site visit and finally has some time after dinner with the visit team to work on it. She last worked on the code just before attending a conference the week before last. Looking at the files she can't remember where she left off and because she doesn't even recognize some of the code, wonders if this is the most recent version. Fortunately, she is using Mylyn and can at least see tasks and a filtered list of files. That helps because there are hundreds of files in the her group's system. Still, where did she leave off? She decides to look at a visualization of her activity history. It is easy to move back on the timeline to just before the conference and to see the characteristic images of programming activity. Zooming into one of those activities it is now clear that this is the code she was last working on. Because she still doesn't remember what she was doing, she decides to play a short video of the activity. This is an automatic activity summary created by a new research system she has agreed to use. She decides to demonstrate this new system to her spouse and plays a short clip. The clip has some of the rapid editing feel of an MTV video. He is completely unimpressed and jokes about the clip's need for music. He has no idea what he has just seen even though he is an accomplished programmer. But for her the clip is interpretable and useful. She is also able to interpret some surrounding images as documenting that she went off to a former colleague's web site and was looking at one of his papers. Of course! She now realizes that she was trying to understand the details of a recursive algorithm he recently published that she thought might make her implementation of the stochastic modeling technique finally run in real time. Seeing a mosaic of images of the web site and specific sections of the paper (ones associated with pages she had spent the most time reading) was sufficient to restore the context of her earlier activity from two weeks before. She now turns back to programming and the activity that was interrupted a couple of weeks before. [Stay tuned to see if our heroine completes the code, impresses the site review visitors and gets the grant.]







Automatically Generated Tutorial

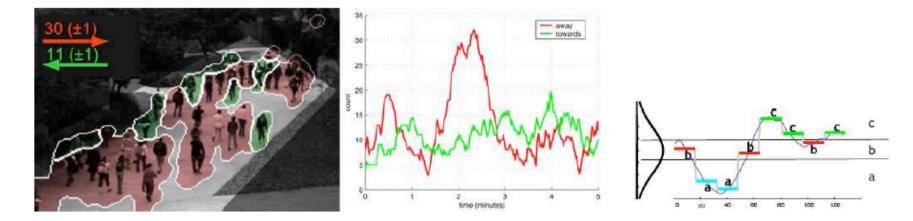


Figure 6: Left and Center: Crowd counting results. The red and green segments are the "away" and "toward" crowds. The estimated crowd count for each segment is on the center. Right: Stepwise Aggregate Approximation (SAX). SAX can be used to convert a complex time-series into a symbolic representation suitable for discrete data mining algorithms. SAX figure reproduced from [49].