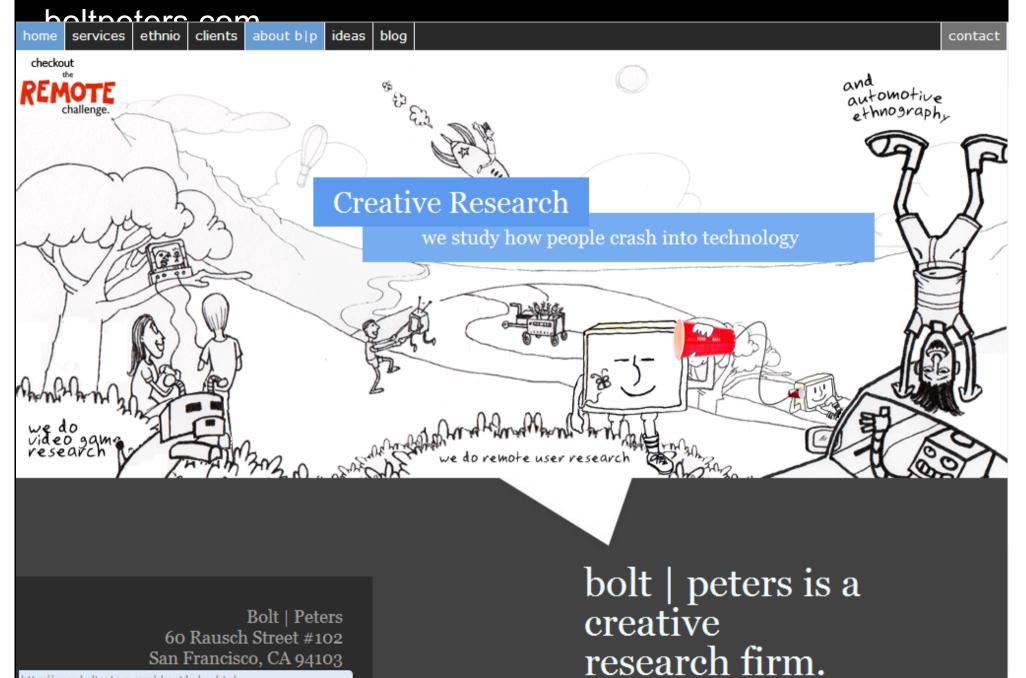
Spore Interface Study Outtakes



http://www.boltpeters.com/about/index.html

Cognitive Consequences of Technology and the Technological Consequences of Cognition

Jim Hollan

Distributed Cognition and Human-Computer Interaction Lab Ubiquitous Computing and Social Dynamics Research Group Department of Cognitive Science & Department of Computer Science

University of California, San Diego

Jim Hollan Lab: hci.ucsd.edu/

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James D. Hollan Professor of Cognitive Science and Computer Science Department of Cognitive Science, University of California, San Diego La Jolla, CA 92093-0515 RESEARCH GROUPS and RESEARCH AFFILATIONS: Distributed Cognition and Human-Computer Interaction Laboratory Ubiquitous Computing and Social Dynamics Research Group **Division Council of Calit2**

643 Soda Hall. Email is the best may to contact me.

DCOG-HCI LAB: SSRB Suite 100 EMAIL: hollan(at)cogsci.ucsd.edu CLASS BLOG: professorhollan.blogspot.com PHONE: +1 858 534 8156 FAX: +1 858 822 2476 OFFICE HOURS: 159 Cognitive Science Building No office hours while on sabbatical Photographs

FAQ Requests to Meet Undergrads & Research Undergrad Honors Projects Letters of Recommendation Graduate Applicants to UCSD Advice to Students Slides (PDF)

WEEKLY MEETINGS DCOG-HCI Lab: Wed 10-11 Department: Wed 12:30-2:00 UCSD Lab: Wed 3:30-5:00

TRAVEL 6-8 October 2008 NSF HSD Grantees Conference Washington, DC

> 19-22 October 2008 **UIST 2008** Monterey, CA

8-12 November 2008 CSCW 2008 San Diego, CA

3-5 December 2008 **CHI Committee Meeting** Boston, MA

8-10 December 2008 **CineGrid International Workshop** La Jolla, CA

> 15-16 January 2009 **NSF CreativeIT Workshop** Washington, DC

I am currently on sabbatical at the Department of Electrical Engineering and Computer Science, University of California, Berkeley. At Berkeley I am located in My research explores the cognitive consequences of computationally-based media. It is motivated by a belief that we are at the beginning of a paradigm shift in thinking about representational media, one that is starting to appreciate the importance of representations that are not only dynamic and interactive but

computational, and social ecology of dynamic interactive adaptive media. My interests span across cognitive ethnography, distributed and embodied cognition, human-computer interaction, multiscale information visualization, multimodal interaction, and software tools for visualization and interaction. My current work involves four intertwined activities: developing theory and methods, designing representations, implementing prototypes, and evaluating the effectiveness of systems and understanding the broader design space in

Current research is funded by the National Science Foundation (NSF), Microsoft Research, the UC MICRO Program, and the Chancellor's Interdisciplinary Collaboratories Program. Recently completed research has been funded by California's Digital Media Innovation Program, Darpa, Intel, Microsoft, Nissan, NSF, and Sony. Email is the best way to contact me. (NSF Bio – Academic Vitae)

that also adapt to the structure of tasks, the context of activities, and even our relationships with others. The goal is to understand the cognitive,

RECENT RESEARCH PUBLICATIONS (Publication List)

which they are situated.

Scaffolding Embodied Practices in Professional Education

Amaya Becvar and James D. Hollan. Mind, Culture, and Activity: An International Journal, in press (PDF)

Tabletop Displays for Small Group Study: Affordances of Paper versus Digital Matoriale

CURRENT ACADEMIC YEAR (Course List)

FALL 2008 Cognitive Science 120: Human-Computer Interaction (class wiki) Tues & Thurs 2:00PM - 3:20PM · Peterson 104 TA: Anne Marie Piper IAs: Amanda Lazar and Anna Ostberg

General Advice for Students

Why do so few people make significant contributions?

- What is the difference between those who have impact and those who don't?
 - One factor is expectations
 - If you think you can't almost certainly you won't

Prepare Yourself

- Do what you love and love what you do
- Don't worry about how intrinsically smart you are or anyone else is
- To do significant things you have to neglect other things
- Be careful about your commitments but when you commit really do it
- Experience how it feels to do your absolute best
- Take time to think important thoughts
- Refuse to let the urgent drive out the important
- Be careful about who you spend time with

Advice for Graduate Students: Research Requires Courage

Research Involves Risks

- Social and emotional
- Risks to reputation and pride
- High probability any particular project, especially if challenging, will fail

Transitioning from student to independent researcher

- A difficult transition from being a student to being a research contributor
- Think of yourself not as a graduate student but as a young researcher in your field (wider context is key)
- Reputations start early
- Learn how to balance multiple things and deal with ambiguity
- You have more time and flexibility now than you likely ever will again
- Be smart in using time
- Get to know people in your field (email, conferences, talks, visits, ...)

Develop a Research Portfolio

- Your time is the investment currency
- Portfolio should be a mix of differing risk/payoff projects
- Adjusting the mix
- Work on important problems

Research Advice

Goal is to have impact: work on important problems

Feedback is key: seek out and value thoughtful critics

Do real stuff: make sure you are solving problems some one (especially you!) deeply cares about and stay focused on those questions

Become methodologically sophisticated and know the literature

Develop research taste: for selecting problems, how to attack them, and how to communicate results

Your legacy will be not only you papers but your influence of your colleagues, students, and others

Science is a Social Activity

Doing

• Collaborate, collaborate, collaborate

Talking

- Importance of both formal and informal interactions (Hinton, Rumelhart)
- From water cooler chats to lab meetings to classes and seminars to conference talks
- TAing and teaching are important opportunities

Writing

- A constant activity and continual developing skill (Knuth, Norman)
- Set aside time to write
- A new challenge is learning how to write proposals

Overview

Introduction

Brief research history

Distributed Cognition and Human-Computer Interaction Lab Ubiquitous Computing and Social Dynamics Research Group Rapidly changing technological, cognitive, and social ecology

Tuesday Focus:

Boundaries between physical, digital, and social worlds are increasingly permeable. Example of bridging paper and digital worlds. Brainstorm and develop research programmes. How to link? Is linking and permeability for good or for ill? What are the tradeoffs?

Wednesday Focus:

Distributed Cognition

An unprecedented opportunity for capturing real-world activity and the methodological implications and challenges

Conjectures about context reinstatement and interruptions

Brief Research History

<u>UCSD Institute for Cognitive Science and Xerox Parc:</u> Graphical User Interfaces, Graphical Editor, Steamer and Moboard, Direct Manipulation, User-Centered System Design

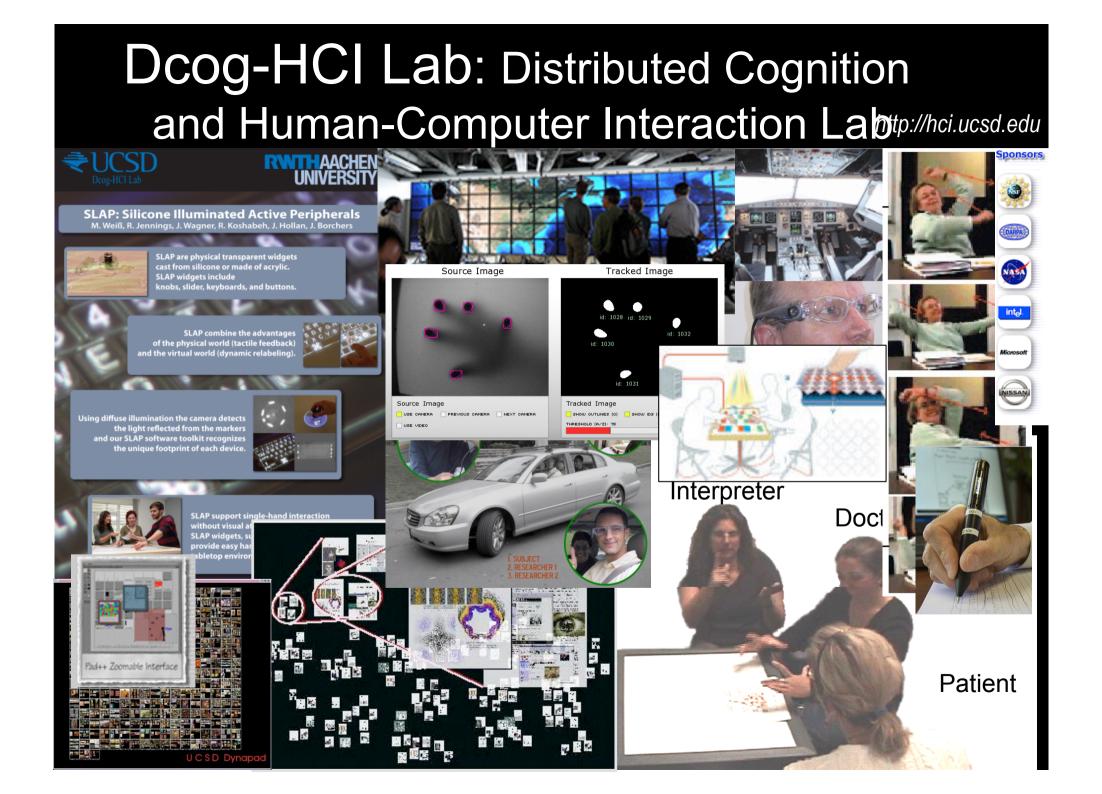
MCC Human Interface Lab:

Human Interface Tool Suite (HITS), Multimodal Interfaces, ReadWear and EditWear, History-Enriched Digital Objects

Bellcore Computer Graphics and Interactive Media, UNM Department of Computer Science: Beyond Being There, Multiscale Information Visualization, AR3T, and Pad++

UCSD Department of Cognitive Science and Department of Computer Science, Dcog-HCI Lab and UCSD@UCSD:

Dynapad, Anoto Pens, Digital Ethnography Workbench, Multitouch Multimodal Surfaces, Activity Histories, Reinstatement of Context



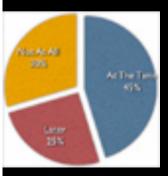




We are a multidisciplinary research group exploring the potential for ubiquitous computing technologies to improve daily life. One main focus is the Campus of the Future. The group is led by Bill Griswold (Computer Science & Engineering), Louise Barkhuus (Computer Science & Engineering), Barry Brown (Communication), Jim Hollan (Cognitive Science), and Adriene Jenik (Visual Arts).



Tapping and Rubbing: exploring new dimensions of tactile feedback with voice coil motors. Kevin A. Li, Patrick Baudisch, William G. Griswold, James D. Hollan. *Proceedings of the ACM Symposium on User Interface Software and Technology* (UIST 2008).



A Diary Study of Mobile Information Needs. Timothy Sohn, **Kevin A. Li**, William G. Griswold and James D. Hollan. *Proceedings of the ACM Conference on Human Factors in Computing Systems* (CHI 2008).







Computers Are Special

Computers are special in that they provide a new kind of stuff out of which to fashion dynamic interactive systems to assist thought, communication, collaboration, and social interaction

Computation provides the most plastic medium for representation, interaction, and communication we have ever known

- Mimic existing media (e.g., books, newspapers, magazines, photographs, audio recordings, and films)
- Create new media and modify the form of existing media,
- Create models that represent, with ever increasing fidelity, the physical world
- Provide virtual worlds that range from the simple metaphorical desktop of the graphical user interface to the amazing digital effects and virtual characters of current games and films

 Combine the real and the virtual, as with computer-augmented surgery in which images of internal structure are projected onto a patient's body to guide surgery and robotic-assisted controls remove the tremors from the surgeon's "The condition of the first metamedium, and as such it has degrees of freedom for representation and expression never before encountered and as yet barely investigated." -- Alan Kay

Morphable Model

Volker Blanz Thomas Vetter Max Planck Institute for Biological Cybernetics

A Morphable Model for the Synthesis of 3D Faces

Morphing Ethnicity

Slowly, almost imperceptibly, the face of the artist transforms continuously into his Asian or African counterpart. This counterpart is a synthetic version of his own face with everything changed that is specific to ethnicity, but everything retained that sets him apart from the average white male.

The technology behind this work is an average face generated from 3D scans. The average faces and all original faces can be thought of as points in a high-



dimensional *Face Space*. Differences between ethnic averages describe what is typical to ethnicity. Adding them to a face affects only the perceived ethnicity, yet leaves all unrelated features unchanged.

Seam Carving for Context-Aware

Im

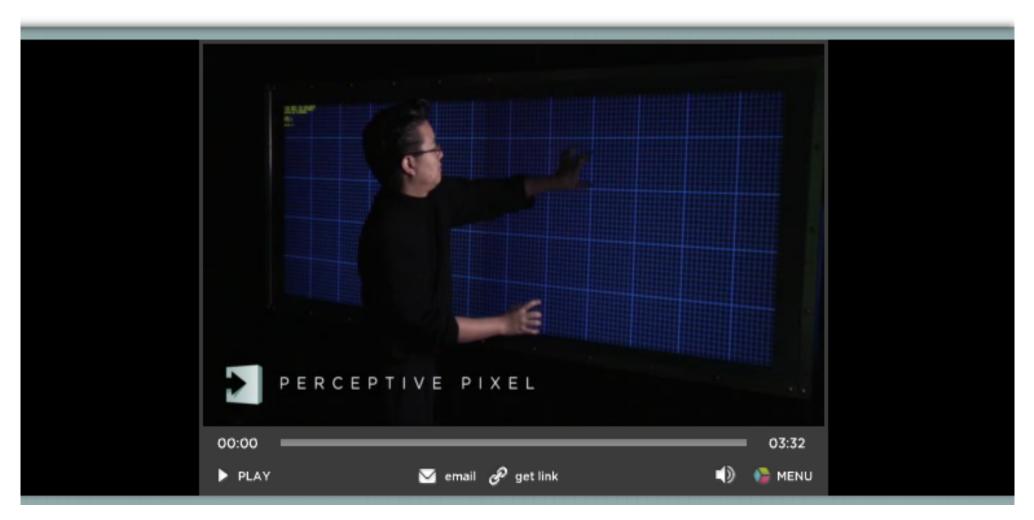


Shai Avidan Mitsubishi Electric Research Lab Ariel Shamir The interdisciplinary Center & MERL

FTIR: Multitouch

Jeff





Microsoft Surface







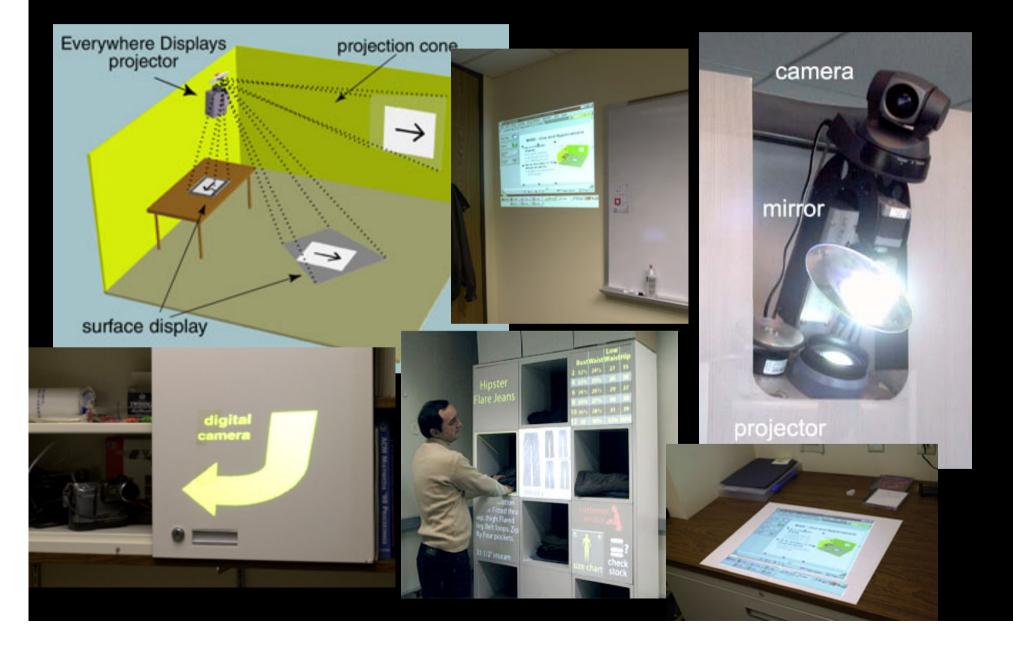
SLAP: Silicon Illuminated Active Peripherals

SLAP Widgets



Bridging the Gap Between Virtual and Physical Controls on Tabletops

IBM: The Everywhere Displays Project



Today's Context

Rapidly changing technological landscape

- Unbundling of the monolithic computer
- Increasing power and ubiquity of computing
- Boundaries between physical, digital, and social worlds are increasingly permeable (for good and for ill)

Tremendous challenges and opportunities

Designing for an ecology of devices









Not just the desktop computer any

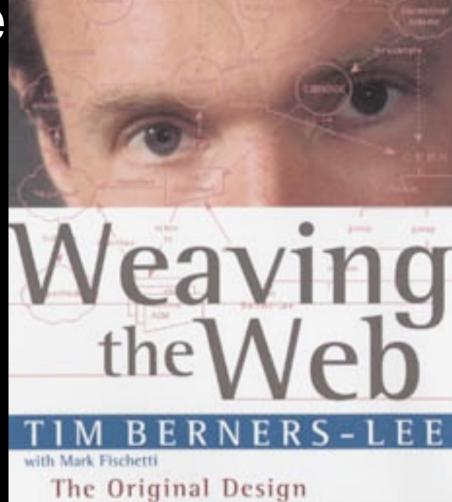
- more

 Increasingly we have multiple and we don't think of many of them as computers
 - Connected to computers, sensors, and people all over the world
 - For good and for ill, changing our professional, personal, and social lives

Impact magnified by the web

World Wide We

- Web 1990
- (The Door)
- Mosaic browser 1994
- Yahoo! 1994
- eBay 1995
- Google 1998
- Wikipedia 2001
- MySpace 2003
- Second Life 2003
- Web 2.0 2004
- Facebook 2004
- flickr 2004
- World of Warcraft 2004
- YouTube 2005
- •
- Google Wave
- Google OS



and Ultimate Design the WORLD WIDE WEB by Its Inventor

Foreword by

Michael Dertouzos, Director of MIT Laboratory for Computer Science



Augmented Surfaces, Rekimoto



Bridging Physical and Digital

Bridging Paper and Digital Worlds: One important example

A Little History

- Ideas have histories
- Very important to know their histories
- Weiser: Ubicomp and Calm Technology
- Ishii: Tangible Media. Giving physical form to digital information and computation, making bits directly manipulable and perceptible.

Fundamental importance of cognitive science: understanding people and real-world activities

Current Research Systems

- PADD and PapierCraft
- ButterflyNet
- GIGAprints
- Recent PhD System: Nadir Weibel and colleagues

Interesting New Commercial System: Livescribe

BRIDGING PAPER AND DIGITAL WORLDS: Background and Examples

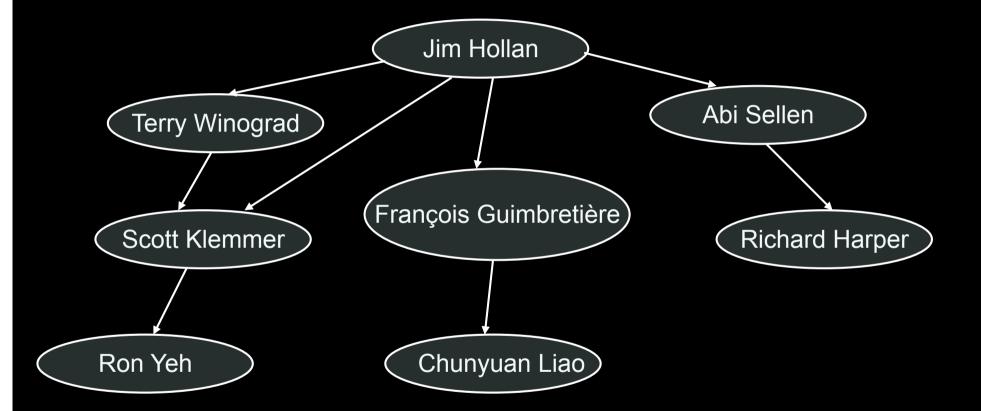
Jim Hollan Distributed Cognition and HCI Laboratory Department of Cognitive Science University of California, San Dieg0

Acknowledgements to:

Richard Harper Socio-Digital Systems Microsoft Research Cambridge François Guimbretière Information Science Department, Cornell and Chunyuan Liao FXPal

Scott Klemmer and Ron Yeh HCI Group Department of Computer Science Stanford University

Social Network





Jim Hollan

Jim Hollan is Professor of Cognitive Science and Professor of Computer Science at the University of California, San Diego. In collaboration with Ed Hutchins, he directs the Distributed Cognition and Human-Computer Interaction Laboratory. In collaboration with Bill Griswold he directs the Ubiquitous Computing and Social Dynamics research group.

After completing a PhD in cognitive psychology at the University of Florida and a postdoctoral fellowship in artificial intelligence at Stanford University, he was on the research faculty at the University of California, San Diego for a decade. In collaboration with Ed Hutchins and Donald Norman, he led the Intelligent Systems Group in the Institute for Cognitive Science at UCSD and the Future Technologies Group at NPRDC. Jim left UCSD to become Director of the MCC Human Interface Laboratory and subsequently established the Computer Graphics and Interactive Media Research Group at Bellcore. In 1993, he moved to the University of New Mexico as Chair of the Computer Science Department. In 1997, he returned to UCSD as Professor of Cognitive Science.

Jim's research explores the cognitive consequences of computationally-based media. The goal is to understand the cognitive and computational characteristics of dynamic interactive representations as a basis for effective design. Current work focuses on cognitive ethnography, computer-mediated communication, distributed cognition, human-computer interaction, multiscale information visualization, and tools for supporting analysis of rich



François Guimbretière

François is Assistant Professor in the Information Science Department at Cornell.

François received his Ph.D. in computer science from Stanford in 2002. His Ph.D. work included the development of the Stanford Interactive Mural, PostBrainstorm system, FlowMenu (a fluid pen-based interaction technique), and ZoomScape (a novel focus+context visualization technique). He is also known for his work on CrossY and Scriboli, interaction techniques for tablet computers, and for Flipper and TreeJuxtaposer, information visualization and navigation techniques.

François developed PADD (Paper Augmented Digital Documents), a novel approach to bridging the digital and paper worlds. PADD considers printouts as proxies to capture pen annotations on behalf of the digital documents they represent. This provides a new basis for cohabitation between the two media. The PapierCraft system augments PADD to provide a gesture-based command system.



Richard Harper

Richard is a Senior Researcher at Microsoft Research in Cambridge.

Richard has spent twenty years developing tools and techniques for understanding user behaviour in workplaces, mobile settings and the home. He has over 140 papers, patents, and books, which include: New Technology and Practical Police Work (1992), Inside the IMF (1998), Organisational Change and Retail Finance (2000), Wireless World (Ed, 2001), The Myth of the Paperless Office, (2002), Inside the Smart Home (Ed, 2003), and most recently, Inside Text: Social and design perspectives on SMS (Ed, 2005). He is currently completing Fieldwork and Design, with Dave Randall and Mark Rouncefield.

Prior to joining MSR Richard was director of various technology innovation companies, including The Appliance Studio and Social Shaping Research. In 2000 he was appointed the UK's first Professor or Socio-Digital Systems, at the University of Surrey, England. He completed his PhD at Manchester in 1989, prior to joining Xerox EuroPARC in 1992.

Amongst his professional activities, Richard is Editor-in-Chief of the Springer-Kluwer series on CSCW, member of the Colleges of Reviewers for the EPSRC and the ESRC, as well as on the editorial board of numerous journals, including Personal Technologies and the Journal of CSCW.



Scott Klemmer

Scott Klemmer is an Assistant Professor of Computer Science at Stanford University, where he co-directs the Human-Computer Interaction Group with Terry Winograd.

Scott received his PhD in Computer Science from University of California, Berkeley in 2004.

Scott and his colleagues conduct research into user interfaces that bind physical and electronic representations of artifacts for integrated interaction: manipulation in one medium effects a corresponding change in the artifact's dual medium.

Scott's research includes SUEDE, a wizard-of-oz prototyping tool for speech interfaces, Designers' Outpost, a tangible interface for collaborative web site design, Papier-Mâché, a tookit to support tangible input, ButterflyNet, a mobile capture and access system that integrates paper notes with digital photographs captured during field research, d.tools, a hardware and software system that enables designers to rapidly prototype physical user interfaces, iDeas, notebooks that share and walls that remember, and GIGAprints, interaction techniques for large paper displays.



Chunyuan Liao

Chunyuan Liao received his PhD from Computer Science at the University of Maryland working with François Guimbretière. His dissertation research involves the development of PapierCarft, a gesture-based command system that allows users to manipulate digital documents using paper proxies. He is now a research scientist at FXPAL.



Ron Yeh

Ron Yeh received his PhD from Stanford University working with Scott Klemmer and Terry Winograd. His dissertation research includes work in building tools for field biology researchers. The ButterflyNet system is a mobile capture & access system that enables scientists to capture data in the field (with paper notebooks, cameras, and other devices) and then organize, visualize and share it. GIGAprinst expands the concept of paper interfaces to large interactive paper surfaces. The R3 Paper Applications Toolkit enables designers and developers to more easily create systems like ButterflyNet and GIGAprints. Ron is now at Cooliris.

Overview

Context and History

Seminal early systems

Myths

- Myth of Paperless Office
- Other myths
- Are we creating a new myth

Pen Technology

- Anoto-based pens
- Anoto pattern
- Other technologies

Descriptions of Systems

- PADD and PapierCraft
- Stanford ButterflyNet, iDeas, and Gigapixel
- A Publishing Infrastructure for Interactive Paper Documents
- Livescribe

Discussion Issues

- Technology
- Research
- Social
- Evaluation

Selected Early Systems

Digital Emulation

- FreeStyle [Wang 89]
- MATE [Hardock 93]
- XLibris [Schilit 98], [Golovchinsky 02]

Tight Coupling

- DigitalDesk [Wellner 93], Ariel [Mackay 95]
- A-Book [Mackay 02]
- PaperLink [Arai 97]
- Intelligent Paper [Dymetman 98], Paper++, PaperPoint [Signer 06]

Paper as Input Device

- Xax [Johnson 93]
- Anoto
- Paper PDA [Heiner 99], [Avrahami 01]

Freestyle



Ellen Froncik, Susan Ehrlich Rudman, Donna Cooper, and Stephen Levine. Putting Innovations to Work, Communications of the ACM '91, 52-63

Demonstrated at CHI'89

Example scenario:

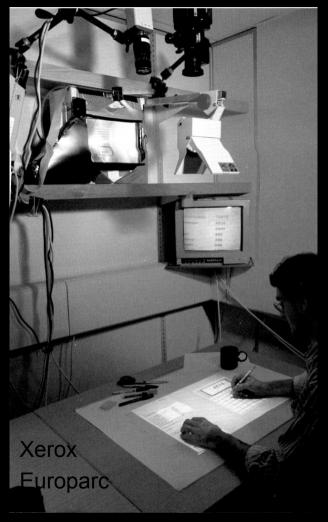
Take a scanned road map, use the stylus to draw in directions to go somewhere, and record a running audio commentary about what landmarks to watch for. The resulting file could be sent by electronic mail to another Freestyle user who could play it back and watch the directions being redrawn on the background road map synchronized with the spoken comments.

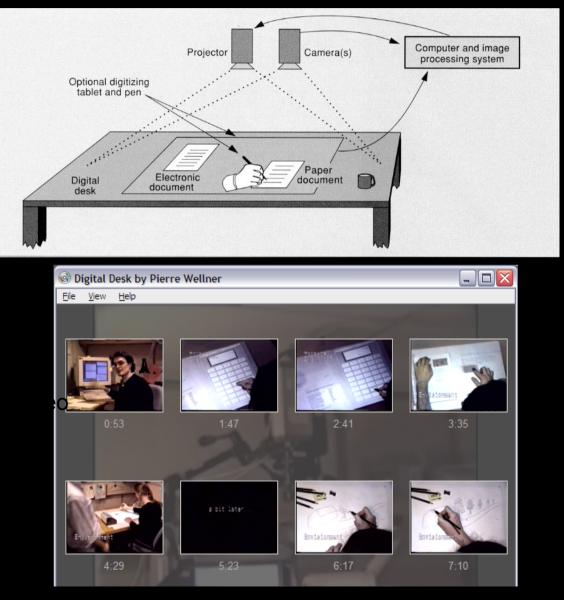
PUTTING INNOVATION TO WORK: ADOPTION STRATEGIES FOR MULTIMEDIA COMMUNICATION SYSTEMS were recreated. on systems pro This image-based annotation tter support for tool could support distributed vorkgroups which otherwise required more expensive, ban idth.intensive.com nuter or vide conferencing systems. For exan eem obvious, Introducing ple, design and manufacturing pealing new techn groups in different cities coul use the system to con the marketplace, however, can equire years of invest anges to design dra inas mor 13, 22), In particular, fi clearly, eliminating the need to oductive uses for new systemeters travel for face-to-face meeting akes time Adoption strate Yet despite the system's simple are needed to guide and acceler design, its adoption was not imme ate the process diate. New technology intended to support cooperative work In 1988 Wang Labo ndled together the fami often risks initial rejection [3, 9 101. Users have difficulty envi ing how to use the technology to meet real organizational needs and high-res iution graphics. The until they have worked with it in result was the Freestyle system. their own environment. Moreover new technologies often create dia com work pattern changes that are further resisted by the organiza uter screens or scanned-in tion and it takes time for system planners to work through the r as images, apply synchroresistance. nized handwritten and voice nnotations, and mail these me Wang had encountered these ages to other PCs. As the voice issues when introduc cording played back, the acc ng the Digital V **Exchange** voice Ellen Francik an Ehrlich Rudma Donna Cooper

53

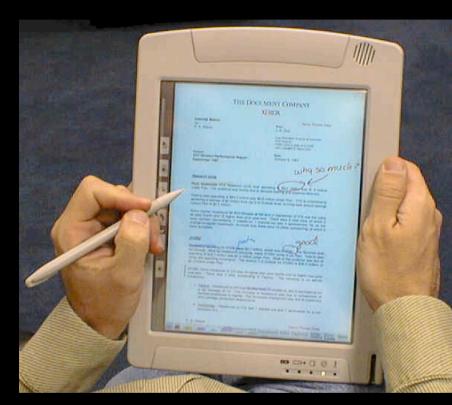
Digital Desk P

Pierre Wellner, Interacting with Paper on a Digital Desk, Communications of the ACM, 1993, 87-96.





XLibris



tr-97-011

simply replacing paper documents with digital documents will not succeed. The challenge of PDRs therefore is twofold: to incorporate as many of the existing <u>henefits</u> of <u>opager as possible</u>. <u>and to improve substantially people's interactions with documents via computation</u>.

are developing flexible, durable, reusable and stable displays that approach the form factor of paper. Two examples are PARC's Electric Paper floward97] and Jacobson's Electronic Paper

combine paper and computation. However, a user-centric design is more likely to produce p. systems that improve people's interactions with documents for particular tasks. Because of this, it is important to consider users' tasks, how paper supports those tasks currantly, and how computation might improve them.

and editing. As we move towards our vision, it is important to keep in mind that the ergonomic Aspects of information usage may well be the main barrier to real-world acceptance of PDRs [Dillon34].

For discussion

- Why do users prefer printing documents and reading them on paper?
 What resolution is necessary for different tasks and how can this be discovered?
- What problems with computer displays are important besides resolution (i.e. reflectivity)?
 Testing is complicated because reflectivity, range of viewing angles, and other factors

contribute to a comfortable reading experience.

Bill Schilit, Gene Golovchinsky, Morgan Price, Beyond Paper: Supporting Active Reading with Free-form Digital Ink Annotations,CHI'98, 249-256.

For review only: please do not cite or distribute. Beyond Paper: Supporting Active Reading with Free-form Digital Ink Annotations

Bill N. Schilit, Gene Golovchinsky, Morgan N. Price FX Palo Alto Laboratory, Inc. 3400 Hillview Ave., Bldg. 4 Palo Alto, CA 94304 +1 650 813-7322 [schilit, gene, price]@pal.xerox.com



involve clumsy interactions with bulky desktop monitors.

ABSTRACT

Reading frequently involves not just looking at words on a page, but also underlining, highlighting and commenting, either on the text or in a separate notebook. This combination of reading with critical thinking and learning is called active reading [1]. To explore the premise that computation ear enhance active reading we have built the XLibris netive reading machine." XLibris uses a commercial high resolution pen tablel display along with a paper-like user interface to support the key affordances of paper for active reading: the reader can hold a scanned image of a page in his lap and mark on it with digital ink. To go beyond paper, XLibris monitors the free-form ink annotations made while reading, and uses these to organize and to search for information. Readers can review, sort and filter clippings of their annotated text in a "Reader's Notebook," XLibris also searches for material related to the annotated text, and displays links to similar documents unobtrusively in the margin. XLibris demonstrates that computers can help active readers organize and find information while retaining many of the advantages of reading on naner.

Keywords

Paper-like user interface, reading online, affordances of paper, pen computing, dynamic hypertext, document metaphor, information retrieval

INTRODUCTION

Computers, once expected to create a paper-less office, have instead produced over-increasing effantities of paper documents. Dataquest predicts that [344 hillion page will be generated by printers and copies in the US in 1997 [13]. This statistic suggests that prople are not using computers to read. Whereas paper *i* lightweight, incepensive, and easy to amotate, interfaces for reading online typically

>One trillion!

Although reading onlyfe presents a number of problems, we will show has integrating computation with reading also presents novel propertunities for improving the reading provided by communication and the advantages provided by upper: the choice depends on the reader's goals. For reading a granance novel at the beach, how weight and portability are essential, and it is unlikely that computation could provide any read beach. The other, more dynamic, presel reading, however, computation may be desirable.

thinking and learning, and is a fundamental part of education and knowledge work. Active reading while the origination of the second second second second second origination of the second second second second second notebook [1]. Readers use these marks to organize information for fater review and retrieval. In addition, active reading often requires readers to move from one text to another to satisfy their information needs.

We have built an "active reading machine," XLibris, to explore the premise that computation can enhance active reading. XLibris has three major features: the paper document metaphor, a "Reader's Notebook" for organizing annotated documents, and margin links for screndipitous discovery of related material.

XLibris emulates the physical experience of reading a document on paper. The metaphor of a paper document

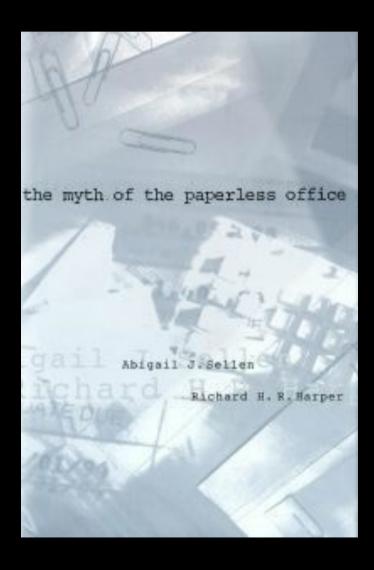
pervades the design: the hardware approximates the form factor of a stack of paper, and the software supports a paper-like interface. Readers hold a lightweight pen tablet that displays one page of a scanned or printed document at a time. As on paper, readers can use a pen to mark anywhere on the page.

To go beyond paper, XLibris monitors free-form ink annotations that readers make as part of their existing reading practice. These annotations, replete with meaning to the reader, can also be meaningful to the system. The system can use the extent of the annotations to determine

play, record stop. I previous next Documents Index Clippings further Show Sk



Myths



The Myth of the Paperless Office and Related Myths

Myths

What are the myths in question and why look at them?

What do myths do?

Some example 'epochs' and the myths about paper that went with them

- Xerox's myth: The wimp interface, ethernets
- The web myth: HTML
- The MS Tablet OS myth: Tablets

Contemporary myths

• Are we creating a new one?

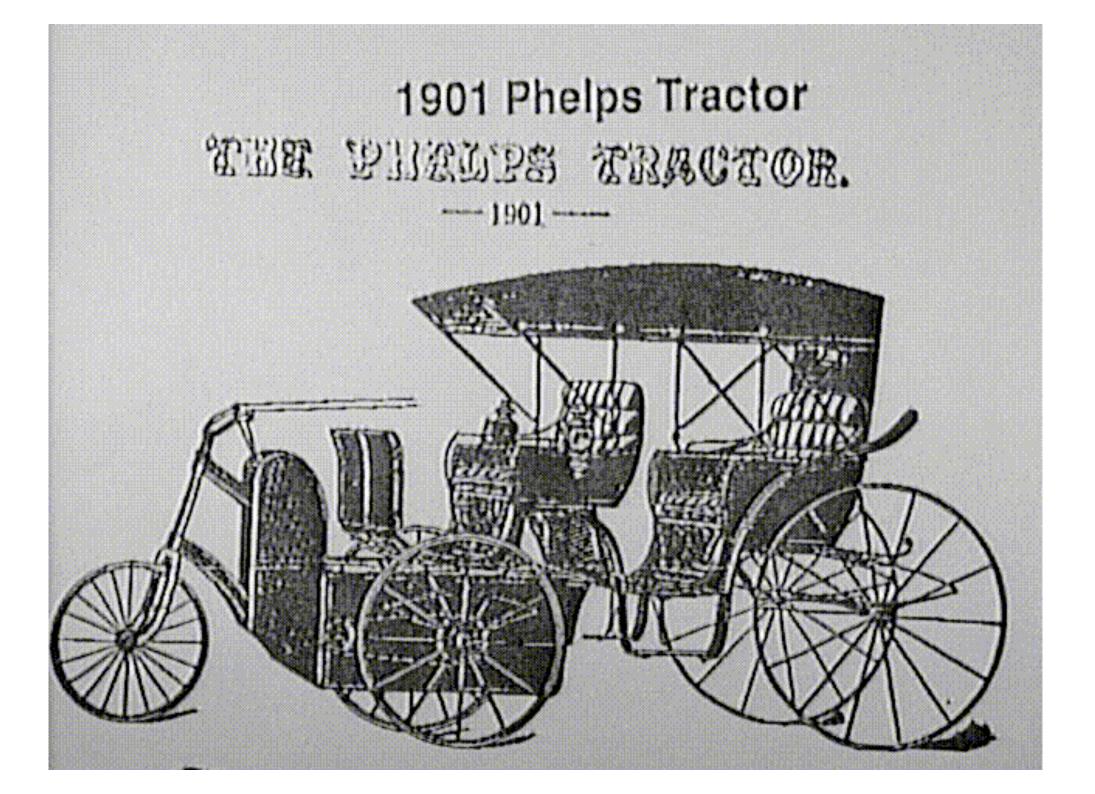
How do we learn to design a better, "richer" future?

Why look at myths?

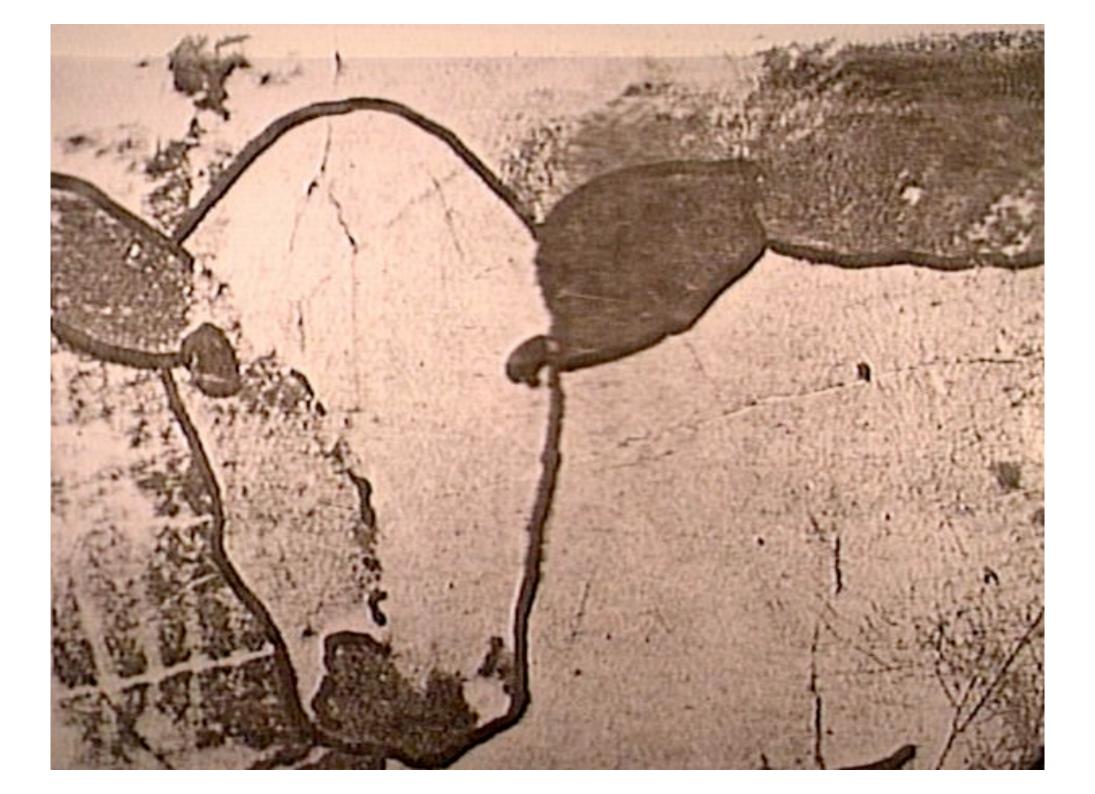
One looks at the myths surrounding past 'digital epochs' so as to better understand one's own goals now

In particular, one's assumptions and intentions, and, importantly, presuppositions

It is easier to see old myths, not so easy to see contemporary ones....









Aren't simply falsehoods

They are ideas that do 'work'

But: What work?

Why? How?

To what ends?

What do myths do?

Their work

- They can motivate people to change
- They can give shared direction
- They can become a 'credo' that unites people
- They can be tools in political battles over money, strategy, decision making and research

They are tools

But once created they can have a life of their own...

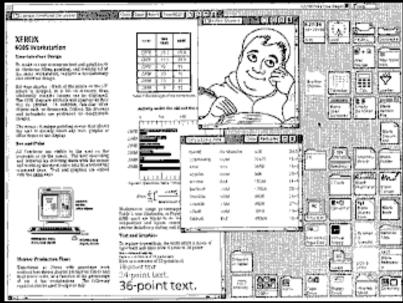
Some examples: Xerox's

The most well-known

 Xerox Globalview and the ethernet would make for paperlessness

But paper persisted

- Because digital did not afford the same possibilities
- It acted as a tangible, universal network
- As a work-around for bad system design



A second case: the WWW

Through HTML

- Networks were opened up (who needs paper?)
- New document forms (who needs paper?)

But paper persisted

 Because digital did still not afford the same possibilities

Worse-more paper was produced

 Because people downloaded more to read Office printing increased 56% between 1996 and 2003

The EU Commission generates 83 pages of office paper per person per day

The U.S. uses 4 million tons of copy paper annually

A4 paper demand in Europe reached 5 million tons in 2006

Third: the assault by tablets

Tablets

- Wireless: away from the desktop
- Pen-based interaction (who needs paper?)
- Annotation, editing, note-taking (who need paper?)

But paper persisted

- Because digital did still not afford the same ulletpossibilities
- And tablets not quite good enough •
 - Heavy
 - Unreliable
 - Batteries limited

Hover Widgets: Using the Tracking State to Extend the Capabilities of Pen-Operated Devices

Tovi Grossman^{1,2} Ken Hincklev¹ Patrick Baudisch¹ Maneesh Agrawala^{1,3} Ravin Balakrishnan² Microsoft Research ³UC Berkelev

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Berkeley, CA www.cs.berkelev.edu maneesh@cs.berkeley.edu

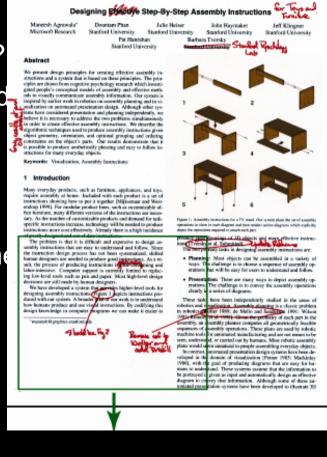
ABSTRACT

We present Hover Widgets, a new technique for increasing the capabilities of pen-based interfaces. Hover Widgets are implemented by using the pen movements above the display surface, in the tracking state. Short gestures while hovering followed by a nen down access the Hover Widgets, which can be used to activate localized interface widgets. By using the tracking state movements, Hover Widgets create a new command layer which is clearly distinct from the input layer of a pen interface. In a formal experiment Hover Widgets were found to be faster than a more traditional command activation technique and also reduced errors due to divided attention

recognition engine, unrecognized gestures can be misinterpreted as ink, and strokes intended as ink can be falsely recognized as gestures, causing unexpected results.

One approach to address this problem is to require the user to press a physical button to explicitly distinguish between command modes and an ink input mode [12, 14]. A button can provide an efficient and effective solution [11], but in some situations it is just not practical. Many mobile devices or electronic whiteboards lack a suitable button and even if a button is available, it may be awkward to use [18].

We seek new strategies and techniques for supporting localized user interface interactions in pen interfaces. Many



Fourth: the assault by pape.





Eh? Are new augmented papers going to do away with paper?

- Attacking paper by making paper a computer that combines:
 - Paper affordances
 - To read as if on paper
 - To navigate as if on paper
 - To annotate as if on paper
 - Computer affordances
 - To edit as if on a computer
 - To create as if on a computer
 - To save, store, and access as if on a computer





Will this assault succeed?

Will paper and digital merge?

Why? And to what ends?

New myths

Are we creating a myth?

- In this case, a myth about the user
- That users want to 'interact' (with augmented paper) in certain, specifiable ways?

That, in the past, the problem (for the user) has been:

- That paper lacks a keyboard and mouse and a computer, meanwhile, lacks paper....
- So that merger of the two provides a 'solution'?

Why? How? To what ends?

Myths are motivators, yes, but one needs to be careful

Is there a solution to the digital-paper divide?

- By making one or other technology subsume all the other can do?
- Or might we expand the affordances available?

Might this produce more diversity?

Understanding action

When using documents what are 'users' doing?

- E.g. being able to use a document that is not dynamic may sometimes be an advantage:
 - Paper bank statements: their fixity is crucial to their value as 'boundary objects'
- E.g. being able to navigate in complex ways and do nothing else:
 - Paper books afford this and is their key value
- E.g. being able to search but not edit:
 - Web browsers afford this: Is this their key value?

An important discussion topic

The problem for paper-digital interfaces is not what they can do, but why?

- This tutorial is seeking to teach you what they can do
- So that we can begin to answer this question too
- Designing augmented paper interfaces does not need to be a new myth making enterprise
- Nor does it need to be in thrall to old myths

How?

Take a work example:

- Why do people go to work?
- What is it people do there?
 - Do they go there to read?
 - If so why not read at home?
- If not, why not?
- And once this is answered.....
 - When reading (at work), is it all the same?
 - Is the interaction always the same?
 - Are the purposes always the same?

Documents, work, design

Let's approach reading as a question of documents-in-action

- Documents are used to do many things
- E.g. where a document 'is' (in the office) is an important workflow indicator
 - Is this an interactional affordance?
 - Is the interaction the same as those used when reading?
 - When one reads, is one checking that 'it' (the workflow) is done?
 - Or wanting to learn? (Is it didactic)?
 - Or wanting to dispute with 'it'?
- Is a digital design solution to these needs one that can be imported to paper (or vice versa?)



Are all users-uses-one and the same?

Does it not matter what they do?



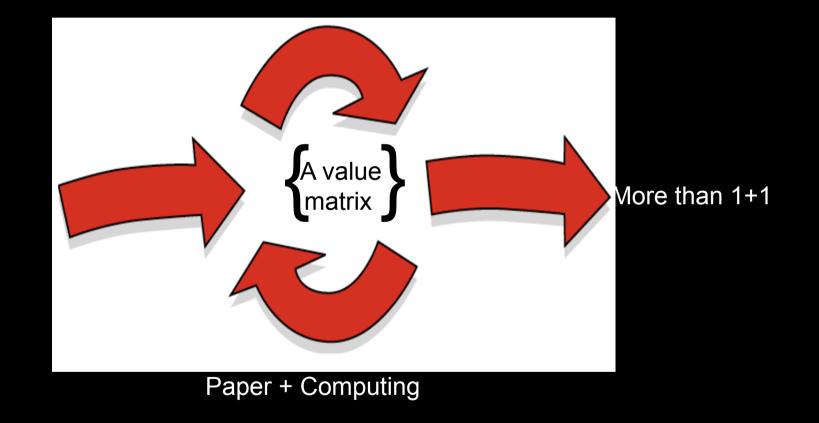
Do they all interact with documents in the same way?

Augmented paper

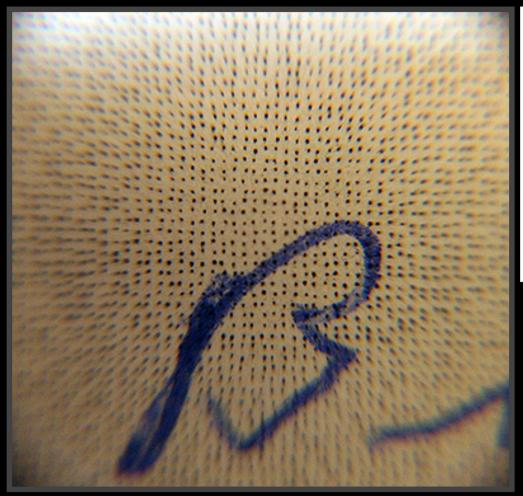
Design is about stretching

- It should not be about merging
- To stretch through both satisficing what users 'need' and enabling new possibilities
- To produce a value matrix that is more than a status quo ante
 - Not a paper/computer nor a computer/paper
 - But a computer plus paper that makes more than each!

Design stretch



Pen Technology





Pen Technology

Anoto

- Pen camera uses IR LED light
- Pattern is printed using IR absorbing inks
- User content must be printed with IR transparent ink
 - C, M, Y are IR transparent
 - Black should be printed as C+M+Y not K

Pens

• Logitech, Nokia, Maxell, ...

Records

- Stroke coordinates (X, Y, relative to page)
- Page ID
- Pressure
- Time stamped (realtime clock)
- 50–100 images / sec
- Potential to read barcodes

Communication

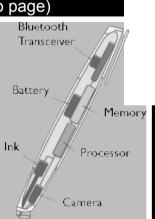
- USB
- Bluetooth

Pattern is

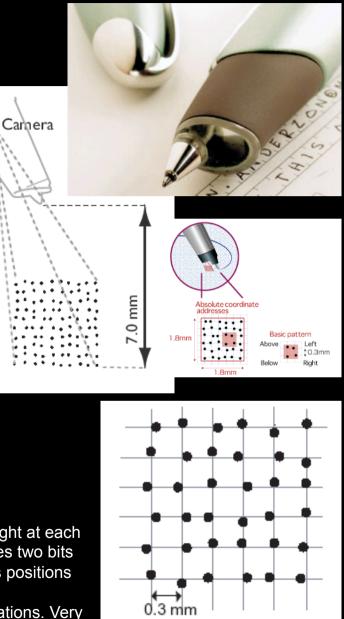
- Large address space
 - Time consuming to print
 - Use pre-printed paper
 - Use color printer

Other technologies

- DataGlyphs [Hecht 94]
- MEMO pen [Nabeshima 95]
- Others



Dots above/below and left/right at each grid position. Each dot carries two bits of information. Pen registers positions by reading a 6 x 6 dot area. $4^{6x6}=4^{36}=2^{72}$ unique combinations. Very large pattern space.



From Anoto documentation

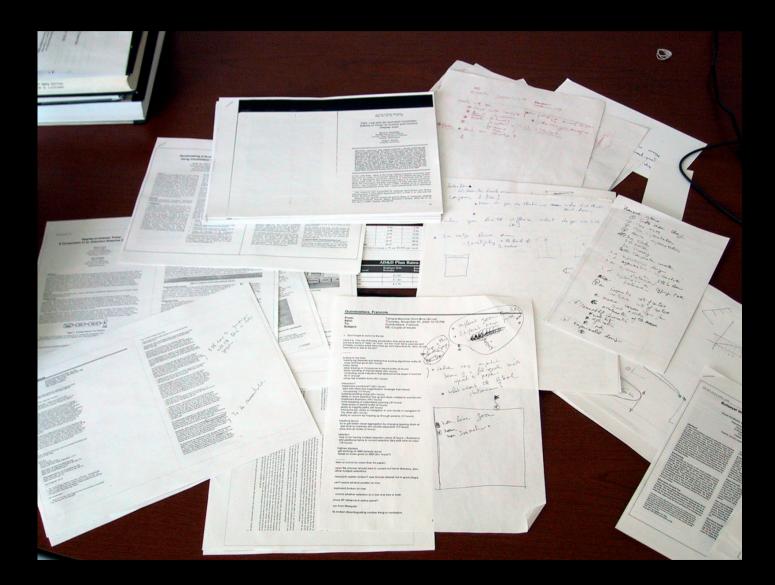
System Descriptions

PADD and PapierCraft

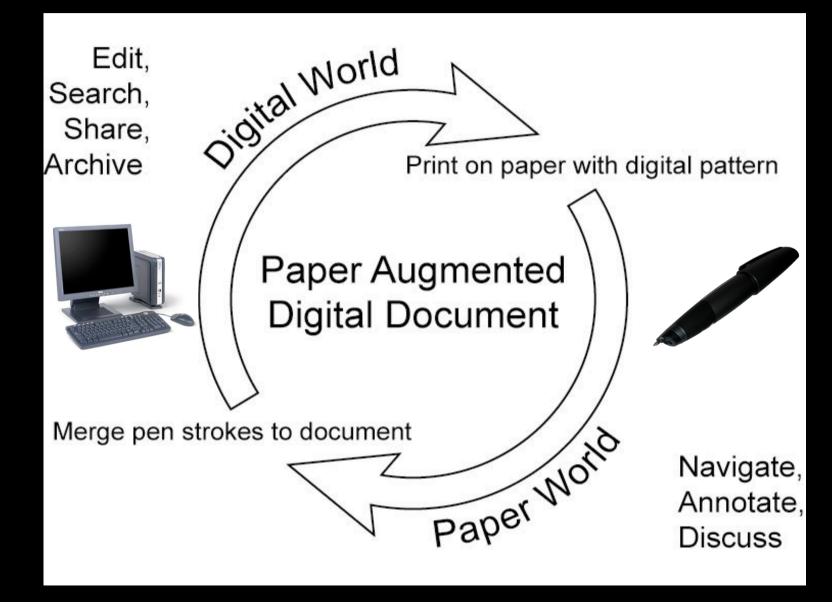
ButterflyNet, iDeas, and Gigpixel

PaperProof: Publishing Interactive Paper Documents

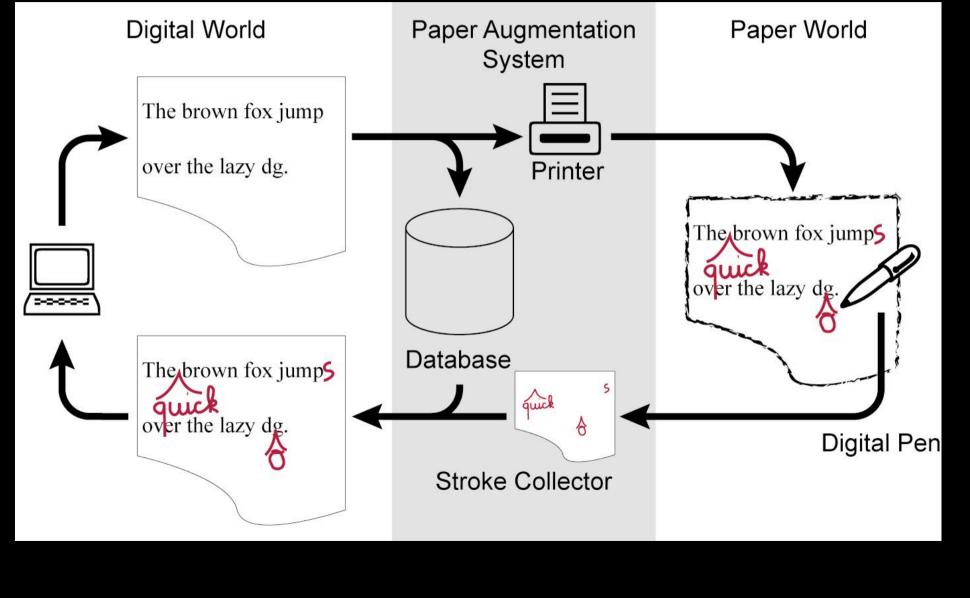
François Guimbretière's desk



François Guimbretière PADD: Paper Augmented Digital Documents



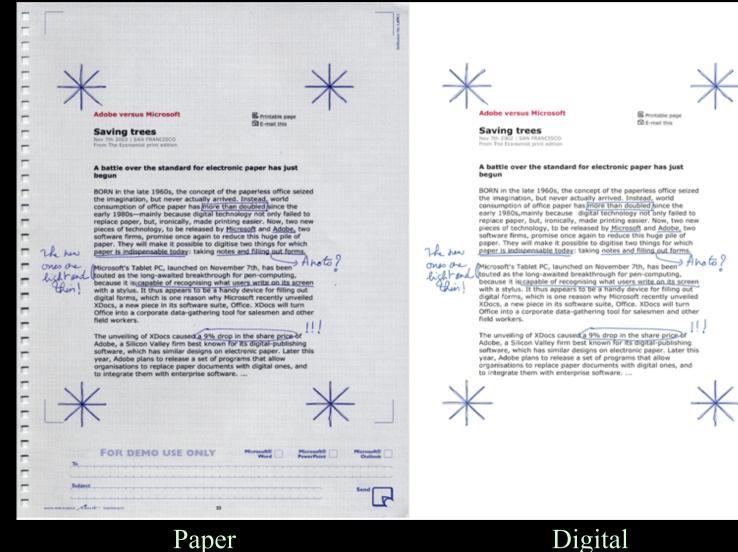
System architecture



PADD prototype as an Acrobat plug-in

- Feasibility study focusing on calibration problems
 - Use pre-printed paper
 - HP 5550 with black cartridge removed
 - Automatically use CMY to emulate black
 - Document acts as its own database
 - Personal use only
 - Only one out-standing copy per document
 - Strokes are simply overlaid on top of the document

PADD Acrobat plug-in



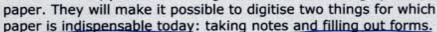
Paper

PADD: detail

The new

ones are

lightand



Anoto? Microsoft's Tablet PC, launched on November 7th, has been touted as the long-awaited breakthrough for pen-computing, because it is capable of recognising what users write on its screen with a stylus. It thus appears to be a handy device for filling out digital forms, which is one reason why Microsoft recently unveiled XDocs, a new piece in its software suite, Office. XDocs will turn Office into a corporate data-gathering tool for salesmen and other field workers.

The unveiling of XDocs caused a 9% drop in the share price of Adobe, a Silicon Valley firm best known for its digital-publishing

paper. They will make it possible to digitise two things for which The new ones are light and paper is indispensable today: taking notes and filling out forms.

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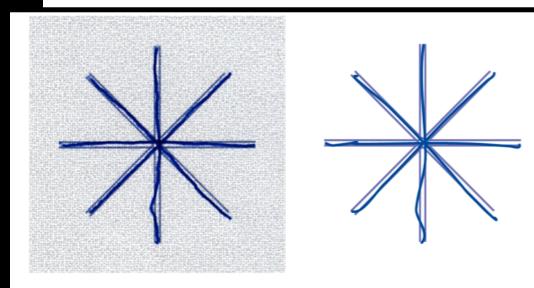
The unveiling of XDocs caused a 9% drop in the share price Adobe, a Silicon Valley firm best known for its digital-publishing

Original text from the Economist

PADD detail II

d a 9% drop in the share price of best known for its digital-publishin

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TabletPC?

Ease of navigation and annotation

- Paper is easy to navigate
- Paper is easy to annotate

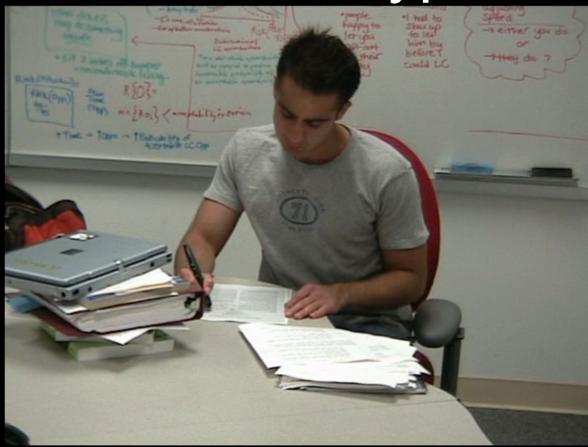
Display size

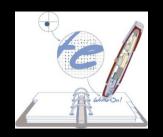
- Digital high-resolution engineering drawing?
- Multi-document interactions?

Practical issues

- Paper is low cost
- Paper is resilient
- Paper does not have batteries (but the pen does!)

A First Prototype





Rod Embrahimi and Jim Hollan

Digital versions of annotated PDF's

Annotation benefits: What you don't have to say

Exploiting context

Harvesting intent

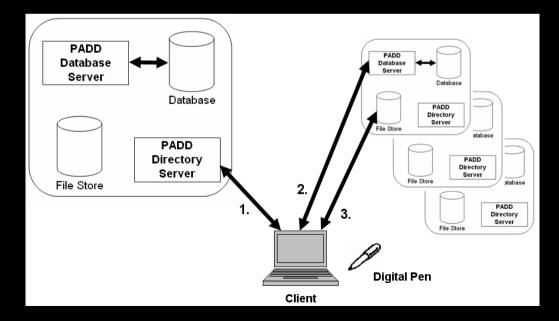


www.dotherightthing.com Rank companies by impact and whether doing the right thing

ProofRite

Dave Levin and Kevin Conroy First fully distributed implementation Integrating proofreading and word processing

- Implemented on top of AbiWord
- Inserted marks flow with text [Golovchinsky 02], [Bargeron 03]



Recent advancements in word processing programs have helped r Word processing applications such as Microsoft Word, Open Off to create and change content very easily. With the aid of "print presee what their documents will look like when printed while they ar improvements in computer technology, many word processing app users with a natural interface for one of the most important steps in proofreading.

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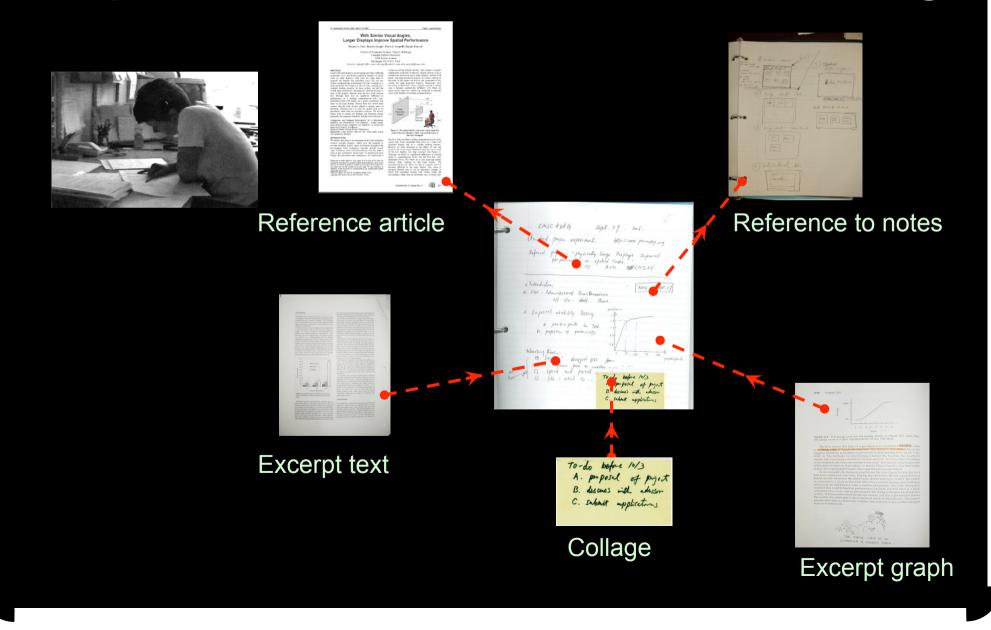
INS default

INS default

Kecent advancements in word processing programs have helped make the writing process <u>less error prone</u>. Word processing applications such as Microsoft Word, Open Office, and AbiWord, allow users to create and change content very easily. With the aid users are able to see what their documents will look like when prir spite of these improvements in computer technology, many word p

Edit View Insert Format Tools Table Ink Documents

Simple annotations are not enough



PapierCraft

Liao, Guimbretiere, Hinckley A Command System for Paper-Based Interactions (UIST'05)

Liao, Guimbretière, Hinckley, and Hollan PapierCraft: A Gesture-Based Command System for Interactive Paper, TOCHI, 2008.

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Commands in PapierCraft

Switch to command mode

Scope

 Command button or use a command pen Mark your command

• Similar to the Scriboli system [Hinckley et al./'04]



link

Pigtail delimiter



Scopes

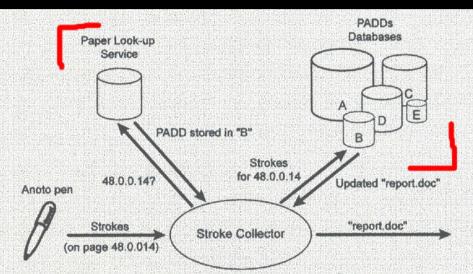
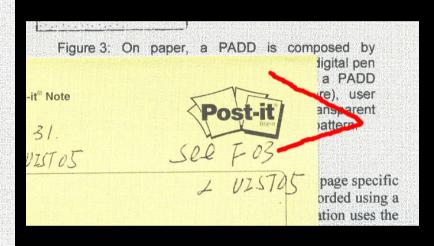


Figure 4: A possible implementation of the stroke collector inspired by Anoto proposed architecture 4]. From left to right: the stroke collector retrieves the strokes from the pen as well as the page ID on which they were created. The stroke collector retrieves the name of the document database managing this page ID using the Paper Look-up Service. It can then contact the database directly to merges the imported strokes with the PADD.



Stitching [Hinckley et al. 04]

Basic commands

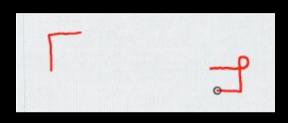
Document 1

Excerption

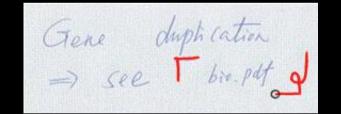
ons to this problem have been proposed. One A PAP plored by systems such as Xlibris [15] and Like a eNote [11], simulates paper affordances using marki mputers. While moving into the digital work How to capture all user interactions, and to "link by gestun it also faces the limitation of small displays be spe

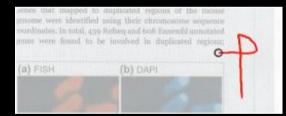
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Document 2

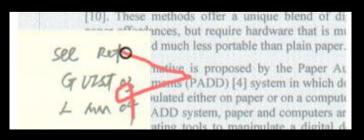


Hyper-linking





Stitching



Complex commands

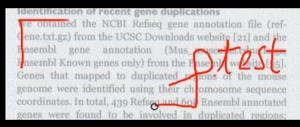
Naming command

ions to this problem have been proposed. One plored by systems such as Xlibris [15] and eNote [11], simulates paper affordances using imputers. While moving into the digital forld CO Plow v to capture all user interactions, and to "link by it also faces the limitation of small **Geplays**



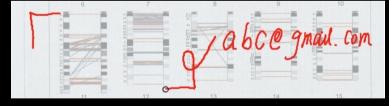
Tagging

geted by the MOSC) and the masked unmupped chromosome sequences against itself by BLAST2 [16] (21 comparisons made). Interchromosomal analysis of segmental duplications involved galaxies comparisons between each of the 21 chromosomes (420 comparisons made). Analysis we're repeated with the exclusion of the unmapped chromosome sequence to examine its contribution to the overall duplication content (results posted at [14]). All BLAST results were subsequently



Triggering actions

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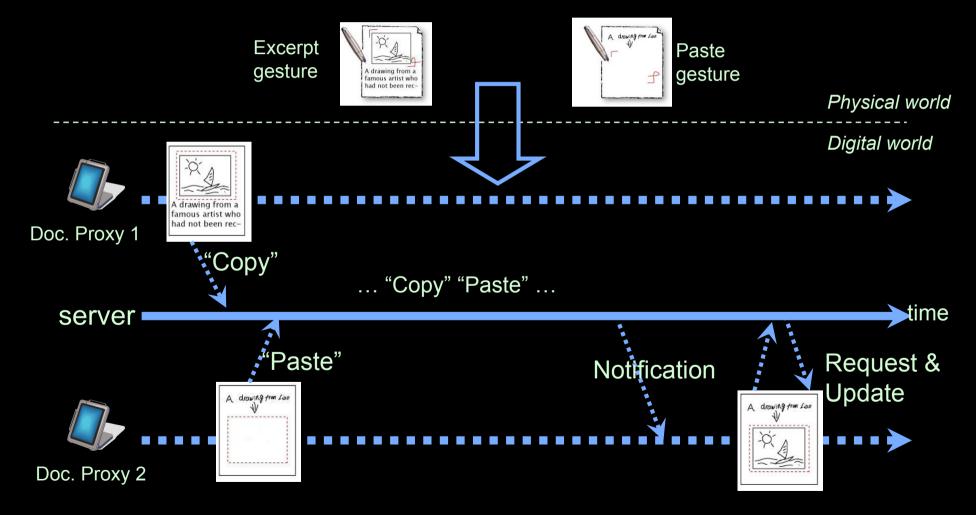






Infrastructure for Distributed Interactions

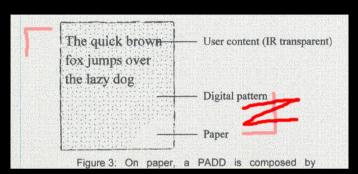
Stitching framework [Hinckley et al. 04]



What about errors?

On paper

Scratch and re-issue



Feedback is a difficult issue

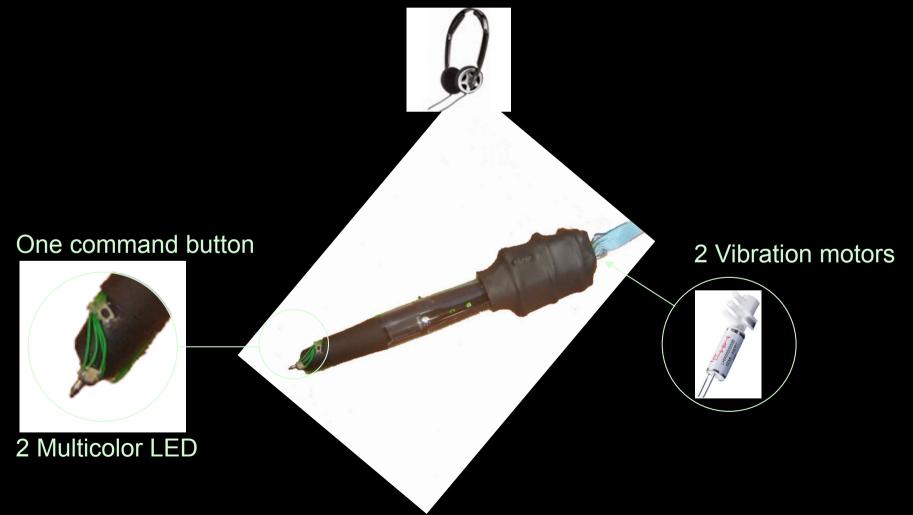
Users feel uncomfortable!

- Unsure about the recognition accuracy
- Unsure about which command to select

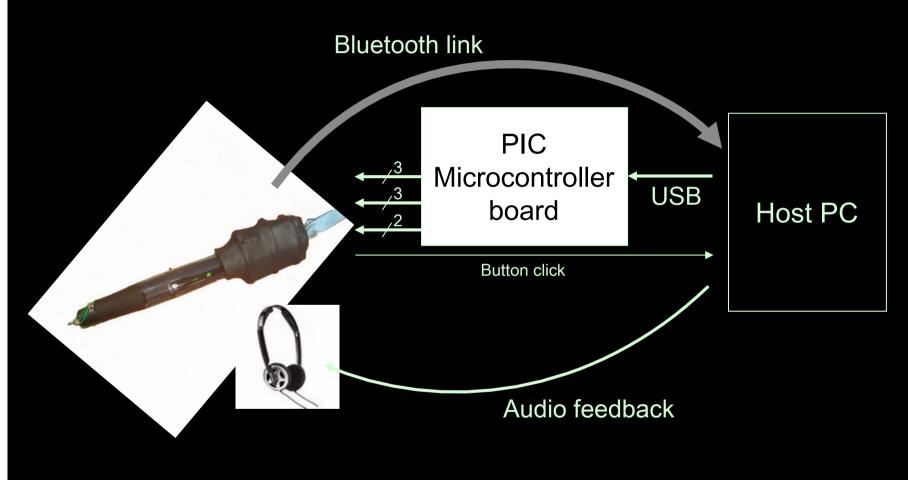
A multimodal pen

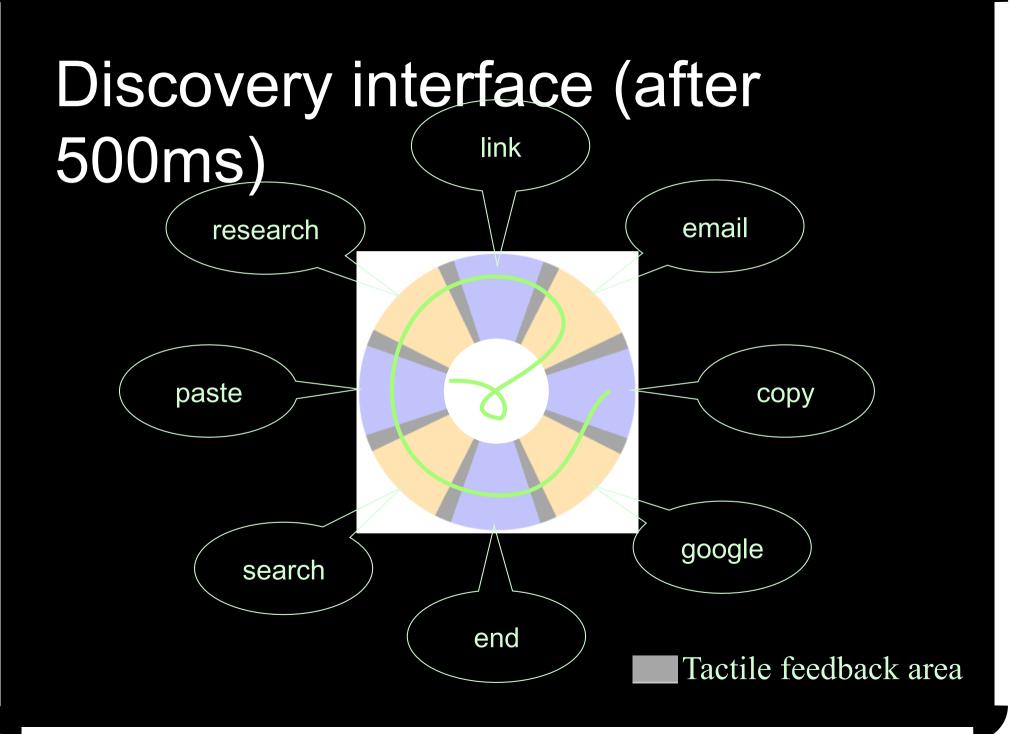
Liao and Guimbretiere (UIST'06)

Sound provided by a nearby PC

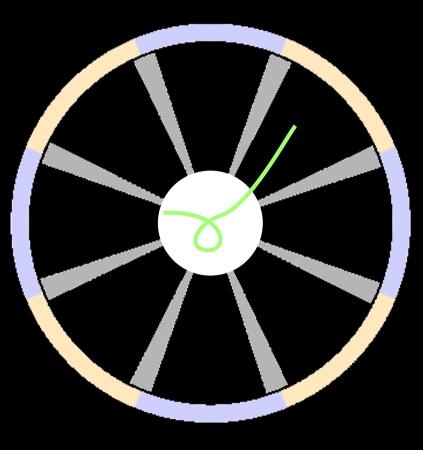


System architecture





Expert interface



Tactile feedback area



Smart Paper + Digital Tools for supporting mobility and collaboration



Many domains, including design, biology, and architecture, do not view computers as their primary tools.

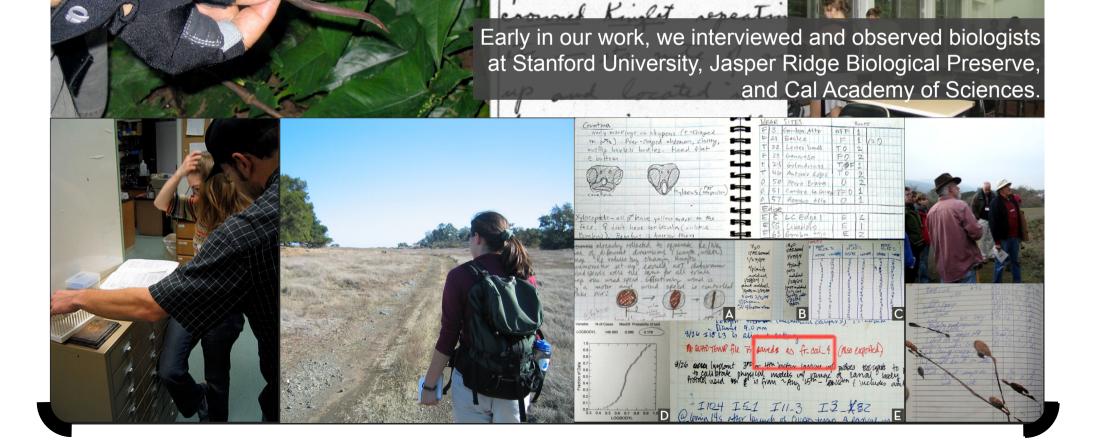
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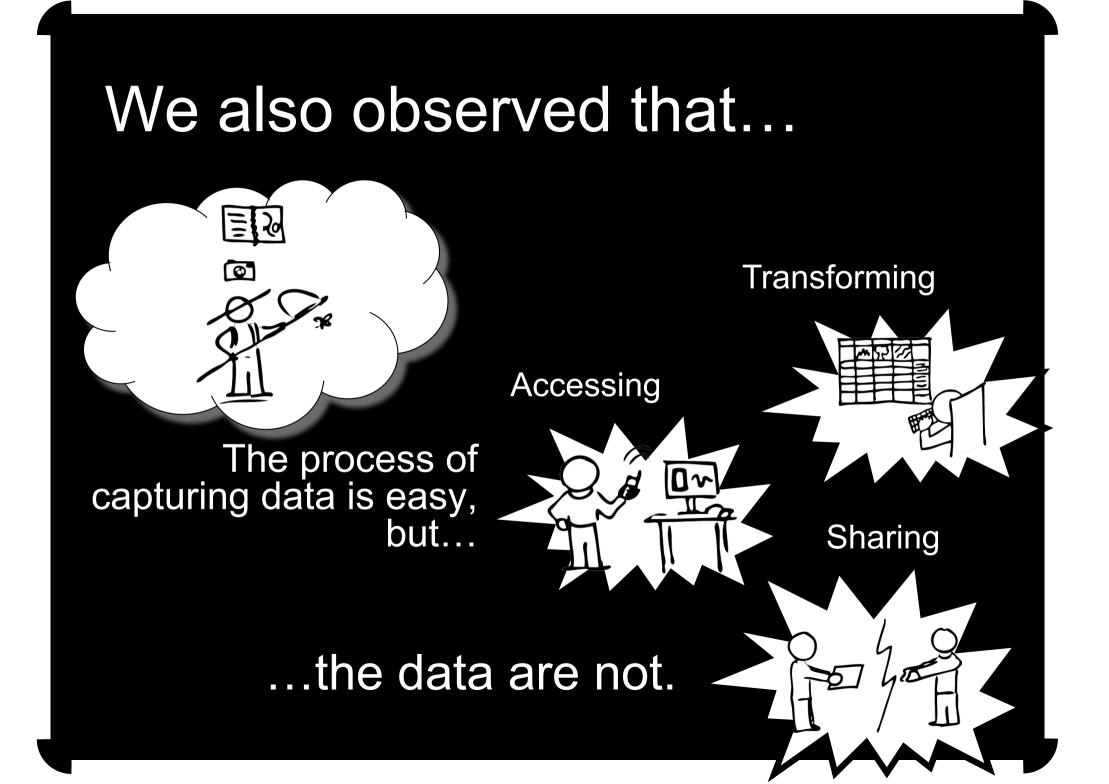


Ŏ

Interviews and Observations



We found that this community used paper notebooks as the central tools for their research, especially in harsh environments such as the rainforest.



Paper CentricDigitalPens and PencilsComputersPaper NotebooksCamerasForms/DatasheetGPS,GIS, andSensorsSpreadsheets and Documents

Of course, biologists also use digital tools for their work. However, the two sides each have their very different advantages.

Clear Difference in Advantages



Paper Notebooks [Robust, ∞ "Battery", …]





Computers [Search, Storage, Sharing, ...]

ButterflyNet

To combine these advantages, we use the Anoto Digital Pen System. Why Anoto Pens & Notebooks?

- They Support Existing Practices
- Graceful Degradation in the Field The biologist is NEVER worse off than just using regular pen and paper.

Digitizing Pen Technology

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TC 47.70 (440) (440)	The digitized page.



Automatic Association



notes @ 4:43pm

photo @ 4:44pm

The biologist captures photos and notes as he normally does. The content is automatical associated by the timestamps in the pen and photographs (JPEGs).

Notes + Photos associated by time

Manual Association



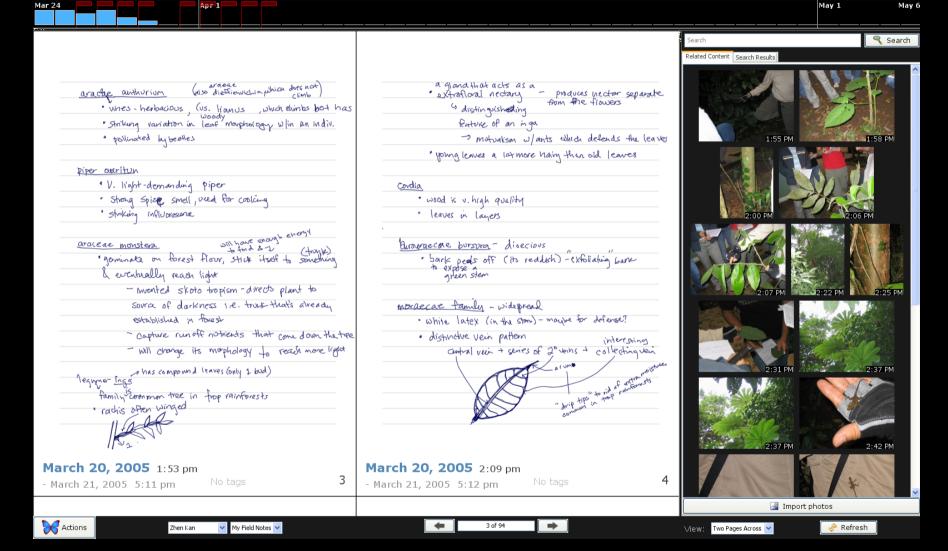
Alternatively, he may take a photo, and draw a box in his notes. This photograph later appears "embedded" in the digitized version of his notes.

Notes + Photos associated by Inked Gesture (Hotspot Gestures)

ButterflyNet Browser

💥 Zhen Kan - My Field Notes - ButterflyNet

- 🗗 🔀 May 6



This is the digital browser. As the user flips back and forth in the notes, the photos are automatically updated to show the content MOST related to the current notes. The next several slides show an animation of what this looks like to the user.

Cathy Thompson - Los Tuxtlas - ButterflyNet

Mar 24

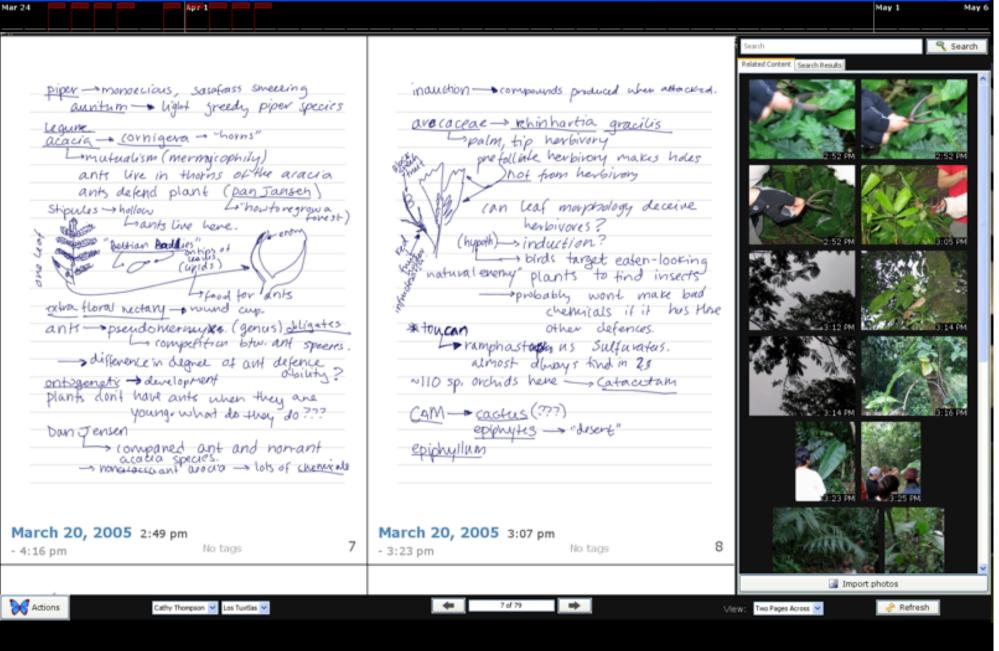
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Search earch Related Content Search Results piper-monoecious, sasafrass smeering aunitum - light greedy piper species acacia - (ornigera - "horns" Lomutualism (mermicophily) ants live in thorns of the aracia ants defend plant (pan Jansen Lo how to regrow a forest) Lants live here. Orentry 2:42 PN mbips of (upids Hood for doits oxtra floral nectary - pround cup. ants-pseudomenny # (genus) obligates Lo competition botw. and species. -> difference in degree of and defence ability? plants don't have anto when they are young what do they do ???? > compared ant and non-ant -> nonarracia ant arocio -> lots of chemicala No tags Import photos -6 of 79 -View: Two Pages Across 💌 🔶 Refresh

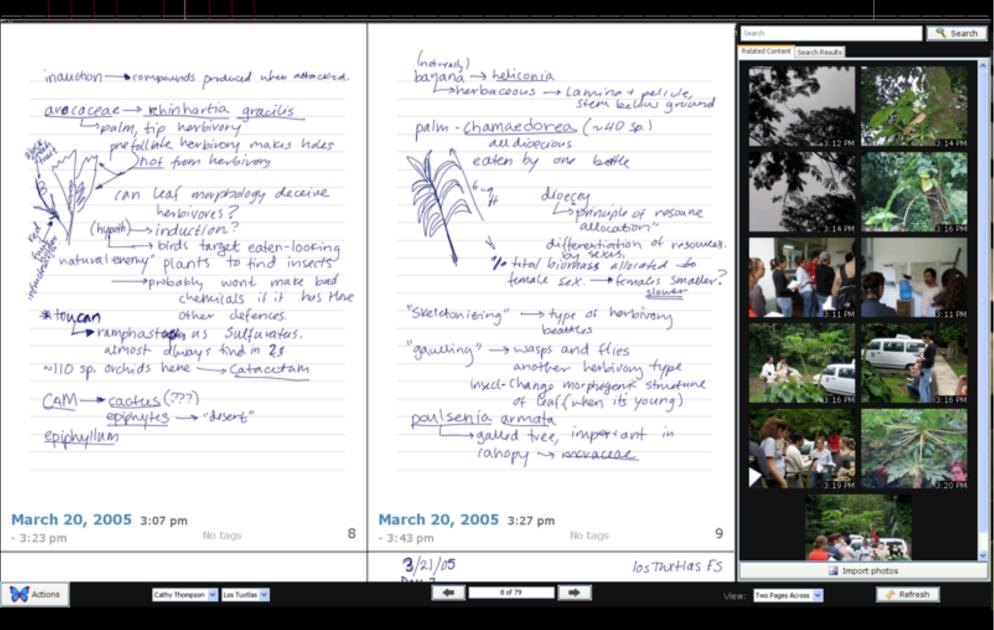
Cathy Thompson - Los Tuxtias - ButterflyNet



Cathy Thompson - Los Tuxtias - ButterflyNet

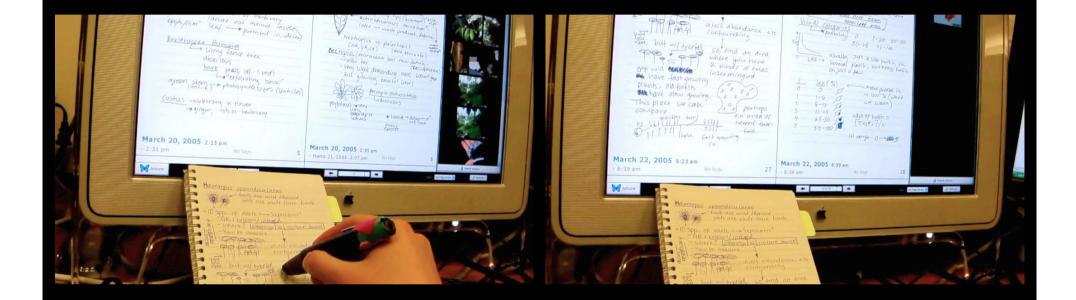
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Ron Yeh - UserStudy - ButterflyNet Mar 24	Apr 1		May 1	Aay 6
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Browse using the Physical Notebook

The pen talk to your computer in real-time. If the biologist taps on his notes, ButterflyNet can flip to the right page. Thus, you can search by using the physical artifact.

A First-Use Study

A first-used study with field biologists. Each session included a tutorial of the tools, and tasks that took place in the field and in the lab.

Requests

Handwriting Recognition GPS Integration Support for audio & other content types



Bulky Pen



ButterflyNet Video

STANFORD HCI GROUP MARYLAND HCIL

ButterflyNet: A Mobile Capture and Access System for Field Biology Research

> Ron B. Yeh, Chunyuan Liao, Scott R. Klemmer, François Guimbretière, Brian Lee, Boyko Kakaradov, Jeannie Stamberger, Andreas Paepcke

● ► €



Back to the classroom. Instead of supporting field biology, tools like ButterflyNet can also support designers!

Starting from ButterflyNet, we have now built up the iDeas Learning Ecology, to help designers take advantage of both digital tools and the more traditional physical tools.

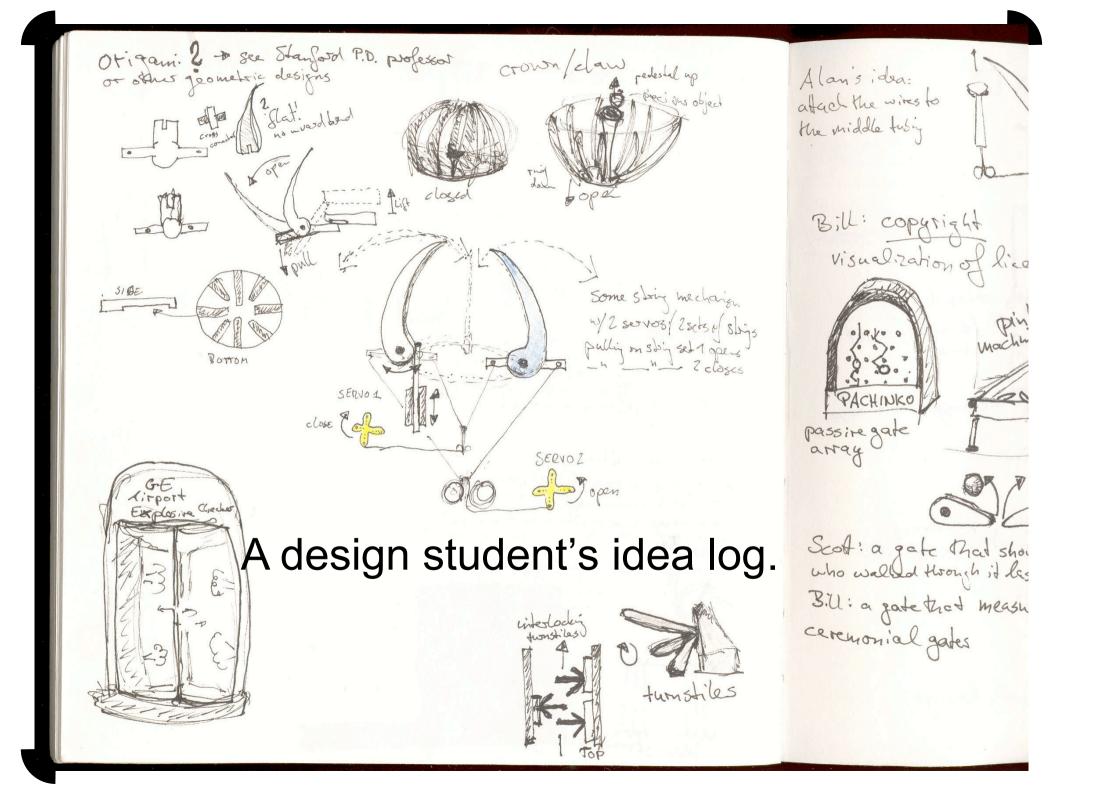
iDeas Learning Ecology

goal: fluidly integrate technologies into existing design practices

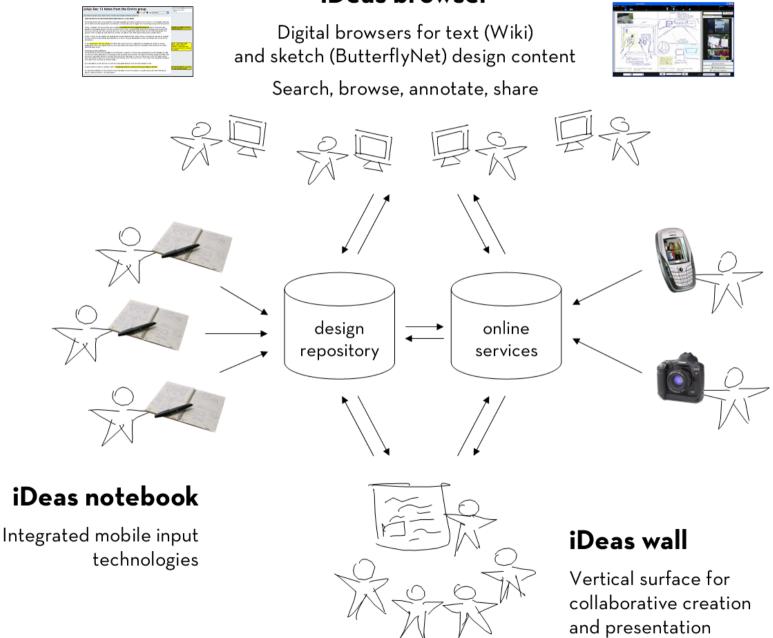
 Allow designers to take advantage of affordances in the digital world while preserving advantages of the physical world

goal: enhance design thinking with these technologies

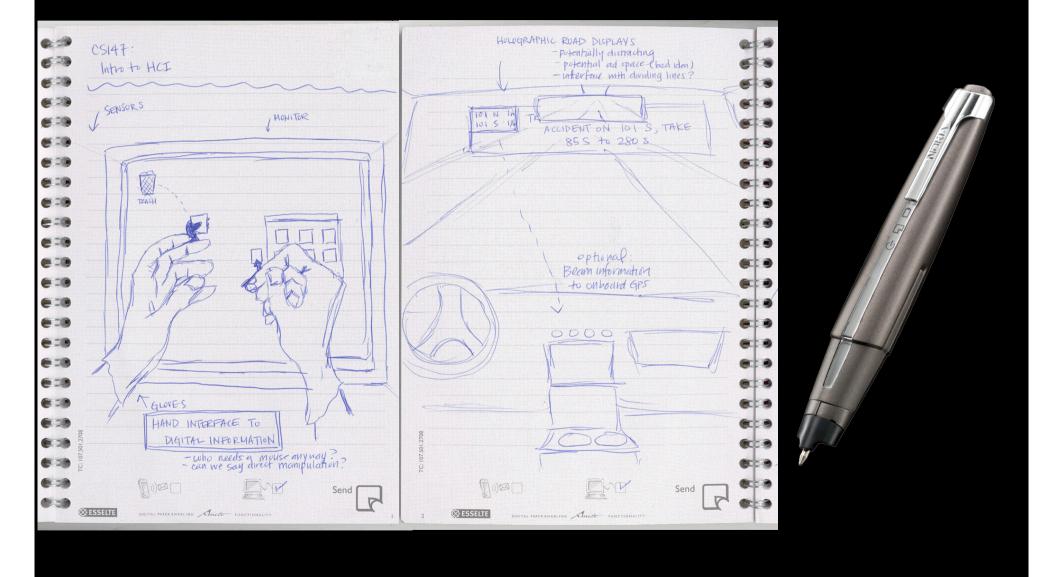
• Increase visibility of design, sharing of design artifacts, documentation, peer discussion...



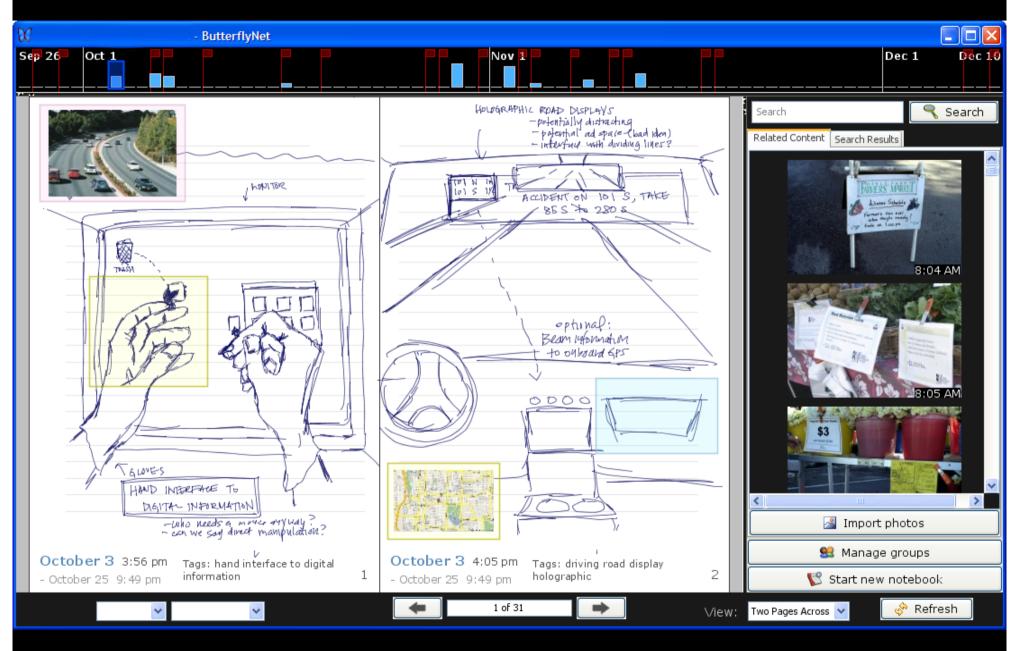
iDeas browser



Wait! You cannot do this with a regular notebook... because they are two sides of the same exact page!



Trivial with a digital notebook. ©



The Next Step: From One to Many

Group notebooks

 Since designers work in groups, they would like to have a view of a group notebook (think wiki for digital notes)

Whiteboards & Implicit Interactions

 When working in a group, designers also use whiteboards to brainstorm. How can we augment these tools?

Adaptive Interfaces

 How can we leverage model-based interfaces to automatically present data from multiple users to a person who is browsing digital notes?

What are GIGAprints?



Photo Wall 😿 - 🕻 🥂

The user taps on a paper "button" underneath a photograph to retrieve it to his handheld.



Download Photographs

Map-Based Queries 2 +

The user circles a region on a map to retrieve geo-tagged photographs on his handheld.

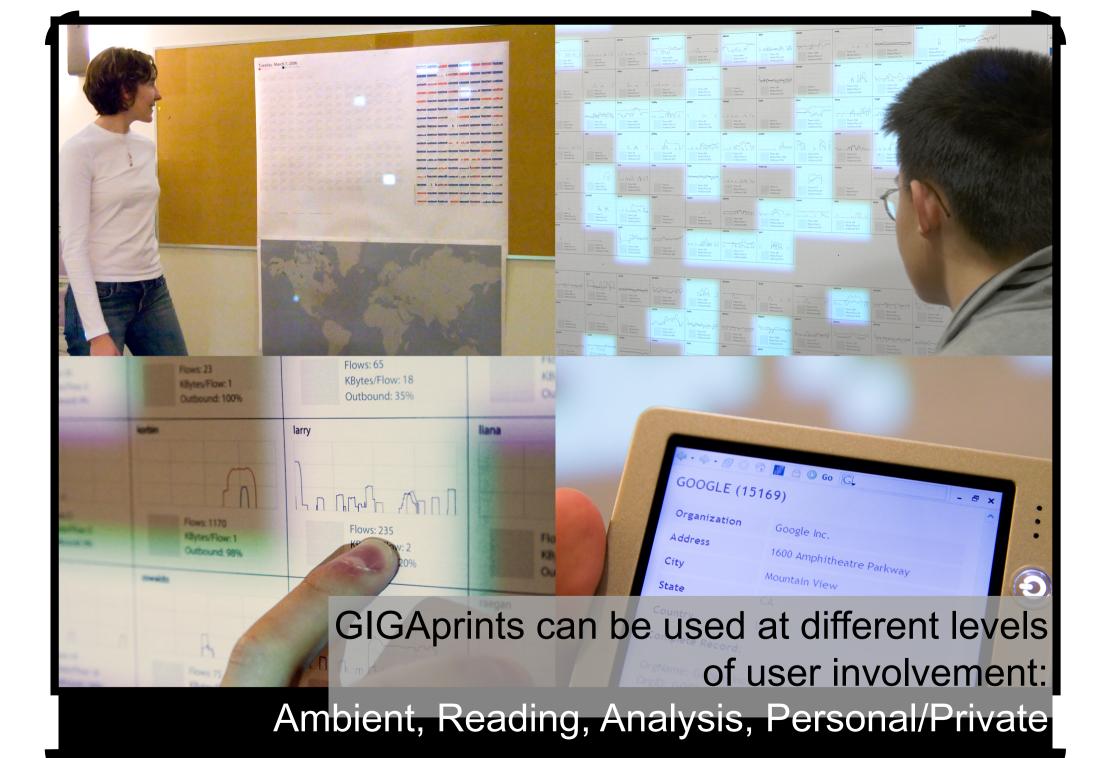


Search for Photographs

Saturday, December 3, 2005 Local IPs

tool for examining network traffic. Each chart shows a "weirdness" metric for a particular machine. Live data can be displayed w/ overlaid projection.

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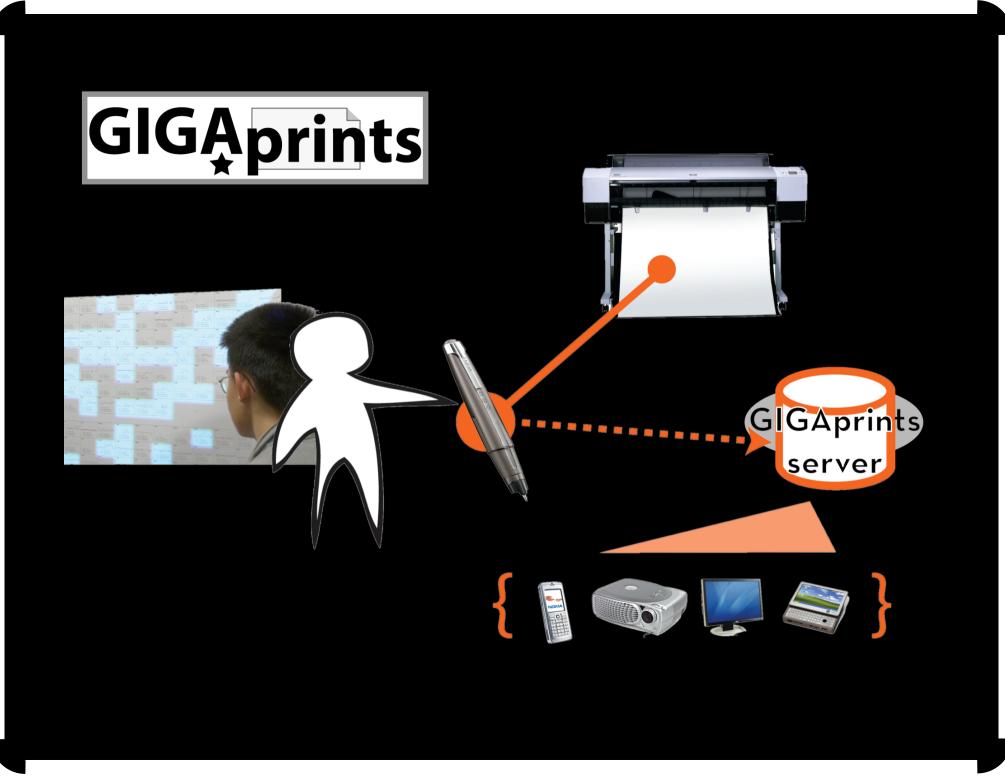


Retrieve Data

Retrieve data by tapping on a chart with the digital pen. Private information can be sent to the user's handheld.



Progressive Information Disclosure



Achieve benefits of both Paper + Digital... by using Paper + Devices in concert.



GIGAprints

STANFORD HCI GROUP

😳 🏶 🎯 💩 🛠

Interactive Gigapixel Prints (GIGAprints) Large, Paper-Based Interfaces for Visual Context and Collaboration

Ron Yeh Joel Brandt Jonas Boli Scott Klemmer



Recent Ph.D. System: Nadir

Eidgenössische Technische Hochschule Zürich Swiss Federal Institute of Technology Zurich

A Publishing Infrastructure for Interactive Paper Documents

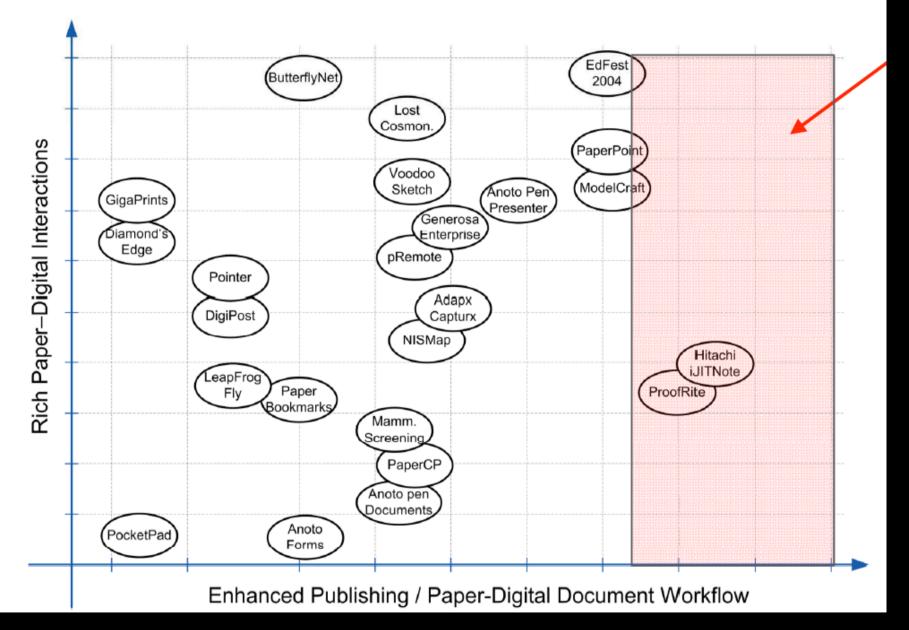
Supporting Interactions across the Paper-Digital Divide

Nadir Weibel

Global Information Systems Research Group Institute for Information Systems Department of Computer Science, ETH Zurich



Interplay of Interactions and Publishing

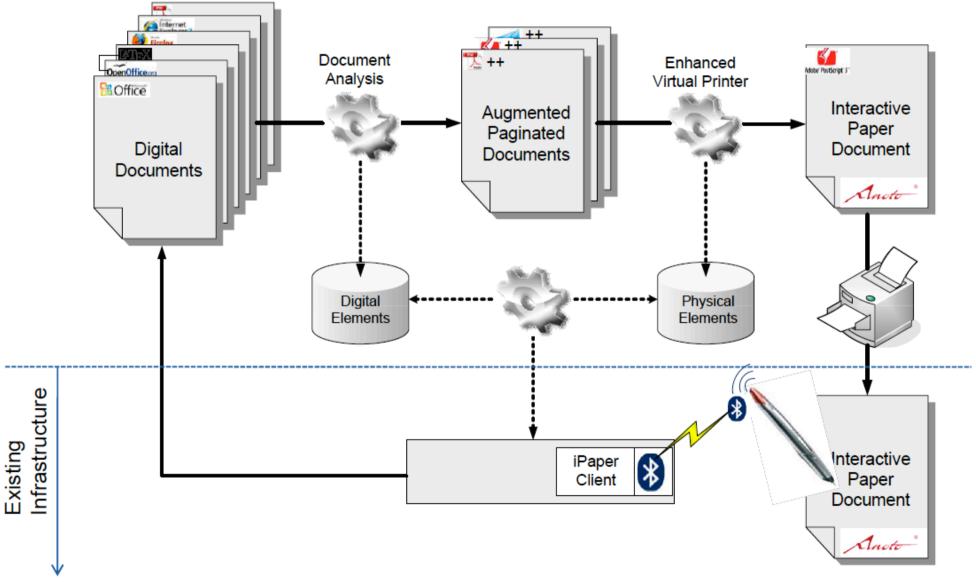


Publishing Interactive Paper Documents

- Core component intercepting the publishing flow and enriching interactive paper documents
 - Flexible publishing and handling of rich digital and paper documents
 - Shift from a position-paradigm to an object-paradigm
 - Automatic and semi-automatic generation of paper-links
 - Integrated Paper-Digital environment

 Publishing and printing framework built on top of the existing iPaper/iServer toolkit

Enhanced Publishing Process









Jim Marggraff, CEO

Discussion of Technology, Research, Social, Evaluation, and Funding Issues

People, tools, and social contexts are inextricably entangled

What are the cognitive consequences of technology and the technological consequences of cognition?

Potential Topics (How best to move research forward?)

- Technology
 - How is the technology changing?
 - How should it change to better support research and applications?
- Research
 - Scale of research enterprise
 - Importance of collaborations
 - Tools required to advance research
 - Implications of increasingly diverse ecology of devices
- Social
 - Myths
 - Supporting collaborations
 - Privacy and various other issues
- Evaluation
 - Understanding current practices
 - Application domains
- Research Funding: Government and Industrial Sponsors