HCI Design Patterns
Interdisciplinary Design

In-Class Exercise

You are a software developer working on a new software project. List all other disciplines/professions/stakeholders that you think you will need to involve as part of your team.
Problem: Interdisciplinary Design

User ↔ MAOCE ↔ Developer

interdisciplinary methods

Communication

values respect
What’s a Design Pattern?

- A design pattern describes a **successful solution to a recurring contextualized design problem** in a **consistent format** that is **readable by non-experts** and networked into a **language**.
Tratato I
Francesco di Giorgio
Renaissance Master Builder
1480
A New Literary Form

Poem

Pattern

Encyclopedia

Newspaper

Novel

Letter
A Pattern Language
Towns · Buildings · Construction

Urban architecture
253 patterns
1977

Christopher Alexander
Sara Ishikawa · Murray Silverstein
WITH
Max Jacobson · Ingrid Fiksdahl-King
Shlomo Angel
The Timeless Way of Building

Christopher Alexander

Patterns idea and process

1979
Patterns of Events and Space

“A building or town is given its character, essentially, by those events that keep on happening there most often.”
Patterns of Events and Space

- QWAN
- Inhabitants create better environments
- Participatory design!
Pattern Languages
Patterns Balance Forces

• Patterns solve a problem of conflicting forces

• Example: WINDOW PLACE (psychological)
  • People naturally drawn towards light
  • But like to sit

• Forces can be social, economic, natural, or physical
... if all is well, the outdoor areas are largely made up of positive spaces—positive outdoor spaces (106); in some fashion you have marked boundaries between gardens and streets, between terraces and gardens, between outdoor rooms and terraces, between play areas and gardens—green streets (51), pedestrian street (100), half-hidden garden (111), hierarchy of open space (114), path shape (121), activity pockets (124), private terrace on the street (140), outdoor room (163), opening to the street (165), gallery surround (166), garden growing wild (172). With this pattern, you can help these natural boundaries take on their proper character, by building walls, just low enough to sit on, and high enough to mark the boundaries.

If you have also marked the places where it makes sense to build seats—seat spots (241), front door bench (242)—you can kill two birds with one stone by using the walls as seats which help enclose the outdoor space wherever its positive character is weakest.

In many places walls and fences between outdoor spaces are too high; but no boundary at all does injustice to the subtlety of the divisions between the spaces.

Consider, for example, a garden on a quiet street. At least somewhere along the edge between the two there is a need for a seam, a place which unites the two, but does so without breaking down the fact that they are separate places. If there is a high wall or a hedge, then the people in the garden have no way of being connected to the street; the people in the street have no way of being connected to the garden. But if there is no barrier at all—then the division between the two is hard to maintain. Stray dogs can wander in and out at will; it is even uncomfortable to sit in the garden, because it is essentially like sitting in the street.
The problem can only be solved by a kind of barrier which functions as a barrier which separates, and as a seam which joins, at the same time.

A low wall or balustrade, just at the right height for sitting, is perfect. It creates a barrier which separates. But because it invites people to sit on it—invites them to sit first with their legs on one side, then with their legs on top, then to swivel round still further to the other side, or to sit astride it—it also functions as a seam, which makes a positive connection between the two places.

Examples: A low wall with the children’s sandbox on one side, circulation path on the other; low wall at the front of the garden, connecting the house to the public path; a sitting wall that is a retaining wall, with plants on one side, where people can sit close to the flowers and eat their lunch.

Ruskin describes a sitting wall he experienced:

Last summer I was lodging for a little while in a cottage in the country, and in front of my low window there were, first, some beds of daisies, then a row of gooseberry and currant bushes, and then a low wall about three feet above the ground, covered with stonecress. Outside, a corn-field, with its green ears glistening in the sun, and a field path through it, just past the garden gate. From my window I could see every peasant of the village who passed that way, with basket on arm for market, or spade on shoulder for field. When I was inclined for society, I could lean over my wall, and talk to anybody; when I was inclined for science, I could botanize all along the top of my wall—there were four species of stonecress alone growing on it; and when I was inclined for exercise, I could jump over my wall, backwards and forwards. That's the sort of fence to have in a Christian country; not a thing which you can't walk inside of without making yourself look like a wild beast, nor look at out of your window in the morning without expecting to see somebody impaled upon it in the night. (John Ruskin, *The Two Paths*, New York: Everyman's Library, 1907, p. 203.)

Therefore:

Surround any natural outdoor area, and make minor boundaries between outdoor areas with low walls, about 16 inches high, and wide enough to sit on, at least 12 inches wide.

Place the walls to coincide with natural seat spots, so that extra benches are not necessary—SEAT SPOTS (241); make them of brick or tile, if possible—SOFT TILE AND BRICK (248); if they separate two areas of slightly different height, pierce them with holes to make them balustrades—ORNAMENT (249). Where they are in the sun, and can be large enough, plant flowers in them or against them—RAISED FLOWERS (245). . . .
Designing with Patterns

Design is unfolding

Piecemeal Growth
OOPSLA ’87: The Smalltalk Experiment

- Kent Beck (Apple), Ward Cunningham (Tektronix)

- Problem: E-R does not work for OOP

- End-user programming: Alexander

- Guiding designer

- 5 Smalltalk window design patterns (GUI!)
  - Example: COLLECT LOW-LEVEL PROTOCOL

- Successful experiment with non-Smalltalk-programmers

- Started software design patterns
The Gang Of Four Book

- Erich Gamma, Richard Helm, Ralph Johnson, John Vlissides: Design Patterns (1995)

- 23 patterns for software engineering
  - Creational, structural, behavioral

- Famous: Singleton, AbstractFactory, Adapter, Façade

- Each pattern ~10 book pages of text
(Notation Cheat Sheet: See Gamma book, back cover)
AbstractFactory Pattern: WidgetFactory Example

```
WidgetFactory
  CreateScrollBar()
  CreateWindow()

MotifWidgetFactory
  CreateScrollBar()
  CreateWindow()

PMWidgetFactory
  CreateScrollBar()
  CreateWindow()

Client
  Window
    PMWindow
    MotifWindow

ScrollBar
  PMScrollBar
  MotifScrollBar
```
AbstractFactory Pattern: The General Solution

AbstractFactory

CreateProductA()
CreateProductB()

ConcreteFactory1

CreateProductA()
CreateProductB()

ConcreteFactory2

CreateProductA()
CreateProductB()

AbstractProductA

ProductA2
ProductA1

AbstractProductB

ProductB2
ProductB1

Client
GoF Book: Evaluation

• Highly successful among developers
  • Great for expert communication
  • Instead of reading code

• Not complete language
  • Workarounds instead of good design?

• Not readable by non-developers
  • 50% implementation details
  • Not empowering users
  • Language, intent, audience, values?

• The “Trial”
  • OOPSLA 1999
PLoP Conferences

- PLoP Conference Series
  - Special format: non-academic, shepherding, proceedings
  - Strangely omits HCI area for a long time
  - PLoP 1998: “Have we exhausted this [HCI] field?”

- The OOPSLA’96 keynote by Alexander
The OOPSLA’96 keynote by Alexander

- Annual ACM Conference on Object-Oriented Programming, Systems, Languages, and Applications
- Had been the location of patterns “birth” 9 years before
- Alexander was invited to comment on the efforts of the SW community in creating patterns, such as the GoF book and others
- His remarks were quite devastating, but also very helpful to understand his ideas…
The Origins of Pattern Theory
the Future of the Theory,
and The Generation of a Living World

Transcript available at
http://www.patternlanguage.com/archive/ieee/ieeetext.htm
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